

# SERVICE BOOKLET

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HAVE YOUR DEALER  
COMPLETE THIS  
SERVICE BOOKLET

**rixe**

## Congratulations on purchasing a high-quality bicycle from your dealer!

You can rest assured that your bike meets the latest technical standards and the requirements for safe, carefree use. This service booklet guarantees that. Have your dealer complete it and keep records of any inspections or maintenance. We recommend that you follow the maintenance intervals.

Using a service booklet properly offers many benefits:

- » It is a prerequisite for any warranty claims.
- » It helps to identify wear and damage early.
- » It leads to a longer life span and less chance of breakdown.
- » Regular inspection and maintenance will increase the resale value of the bike.



### DANGER

**Use the service booklet carefully and observe the maintenance intervals. The intervals recommended in the maintenance tables are intended only as a guideline for normal use; they may vary depending on conditions (e.g. weather). Make sure that the bike is serviced according to our specifications and that all maintenance work is recorded in this service booklet.** Components can fail if wear and damage are not identified in good time. If this happens while riding, you could be seriously injured or die. Replace any worn, damaged or bent components before using the bike again.

**Check your bike before every ride, any transport and after any period of unsupervised parking. Do not use the bike if it is not in perfect technical condition.** If you are unsure, ask a cycle dealer to check it over.

## **I. Warranty stipulations**

The statutory warranty valid at the time of delivery applies to all models.

### **I.I. Warranty conditions**

#### **I.I.I. Requirements:**

- » A manufacturing or material error exists.
- » The cause of the change in the product is not natural or function-related ageing or wear.
- » The damage was not caused by using the bike for other than the intended purpose.

#### **I.I.II. Excluded from the warranty**

- » Damage caused by improper use and force majeure.
- » All parts that are subject to normal wear and ageing insofar as they do not result from manufacturing or material defects.
- » Damage resulting from improper or inadequate maintenance and non-professional repairs, modifications or replacement of parts on the bicycle.
- » Accident damage or damage caused by other external factors, providing this is not attributable to incorrect information or a product failure.
- » Repairs carried out with used parts or damage that occurs as a consequence of this.
- » Damage resulting from competitive use.
- » Special equipment, accessories or non-standard equipment; in particular technical modifications.

## // 22 Warranty stipulations

- » Damage caused by improper or inadequate maintenance (e.g. from cleaning electronic components with a strong jet of water, transporting the pedelec on a car luggage carrier without a rain cover).
- » Fluctuations in consumption and in the battery power or the age-related decrease in the capacity. These are customary and technically unavoidable; for this reason, they do not count as defects.

### **I.I.III. The following are considered wear parts under the statutory warranty**

- » Tyres
- » Rims in connection with rim brakes
- » Brake pads
- » Bike chains and toothed belts
- » Chain wheels, sprockets, bottom brackets and jockey wheels
- » Bearings
- » Lamps in the lighting equipment
- » Handlebar tape and handlebar grips
- » Hydraulic oils and lubricants
- » Gear-shift and brake cables
- » Paint finishes
- » Battery

## II. My bicycle

<b>Brand:</b>	
<b>Model:</b>	
<b>Colour:</b>	
<b>Bike weight:</b>	
<b>Serial number (S/N)*:</b>	
<b>Frame number**:</b>	
<b>Date of purchase:</b>	

\* located on a sticker under the bottom bracket shell

\*\* stamped onto the frame (usually on the seat tube)

## III. My dealer

<b>Company:</b>	
<b>Contact person:</b>	
<b>Street:</b>	
<b>Postcode, town:</b>	
<b>Telephone:</b>	
<b>Email:</b>	

## IV. My contact information

<b>First owner</b>	
<b>Customer number:</b>	
<b>Name:</b>	
<b>First name:</b>	
<b>Street:</b>	
<b>Postcode, town:</b>	
<b>Telephone:</b>	
<b>Email:</b>	
<b>Date of purchase:</b>	

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**Date, signature of the customer**

**IV.I. Change of ownership**

Second owner	
Customer number:	
Name:	
First name:	
Street:	
Postcode, town:	
Telephone:	
Email:	
Date of purchase:	

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**Date, signature of the customer**

Third owner	
Customer number:	
Name:	
First name:	
Street:	
Postcode, town:	
Telephone:	
Email:	
Date of purchase:	

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**Date, signature of the customer**

## V. Pre-delivery check and settings

Ask your dealer to carry out the following inspections and adjust the bike for you.

Please have the dealer check off the completed items.

### V.I. General

Inspection and settings	✓
Frame/forks	
Handlebars/front stem	
Saddle/seat post	
Wheels	
Bottom bracket	
Pedals mounted	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	
Cable check	
Test ride complete	
Technical documents/other accessories provided	

### V.II. Pedelec/S-Pedelec

Inspection and settings	✓
General function test (e.g. pushing aid, support modes, key function)	
Set display for customer (e.g. contrast, brightness, language)	
Battery	
Motor fittings	
Location of speed sensor and spoke magnet (if applicable)	
Battery charger	
Software version (depending on model); update complete, if necessary	

Delivery inspection and adjustments complete.

**Date, signature of the customer**



## VI. Delivery conversation

Have your dealer show you and explain the following items and make sure to take a test ride.  
Please have the dealer check off the completed items.

### VI.I. General

Issues	✓
Check functionality of the bicycle	
Luggage, child's seat, trailer, trailer bike (e.g. total weight, installation)	
Bicycle transport (e.g. car, train, plane)	
Clean and winterize bicycle	
Traffic regulations (e.g. helmet)	
Test ride (getting on and off the bike safely, changing gears and using the brakes)	

### VI.II. Pedelec/S-Pedelec

Issues	✓
Operation and basic functions	
Stop pedelec/S-Pedelec quickly in an emergency situation	
Insert and remove the battery	
Battery: care, range, display, charging, safety	
Function and importance of the cut-off speed	

Issues	✓
Safety instructions for motor	
Regulations regarding the disposal of electronic components	
Delivery conversation complete.	
Date, signature of the customer	

**The bike was delivered in a proper, rideable state.**

**Date, signature and stamp of the dealer**

## VII. Service in the context of the maintenance interval



### DANGER

**The intervals recommended in the maintenance tables are intended only as a guideline for normal use; they may vary depending on conditions (e.g. weather). Make sure that the bike is serviced according to our specifications and that all maintenance work is recorded in this service booklet.** Components can fail if wear and damage are not identified in good time. If this happens whilst you are cycling, this could result in serious or even fatal injuries. Replace any worn, damaged or bent components before using the bike again.

**We recommend asking your cycle dealer to assemble and adjust the bike.** Otherwise, components could become loose due to a faulty assembly. If this happens while riding, you could be seriously or fatally injured.



Please note that you must pay for maintenance.

## Maintenance interval 1

After 100 kilometres or six weeks after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 2

After 2,000 kilometres or one year after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

### Maintenance interval 3

After 4,000 kilometres or two years after the date of purchase, at the latest.

#### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

#### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

#### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

### Maintenance interval 4

After 6,000 kilometres or three years after the date of purchase, at the latest.

#### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

#### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

#### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 5

After 8,000 kilometres or four years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 6

After 10,000 kilometres or five years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 7

After 12,000 kilometres or six years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 8

After 14,000 kilometres or seven years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 9

After 16,000 kilometres or eight years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 10

After 18,000 kilometres or nine years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer

## Maintenance interval 11

After 20,000 kilometres or ten years after the date of purchase, at the latest.

### General

Maintenance	✓
Review	
Test ride	
Cable check	
Frame / forks	
Handlebars / front stem	
Saddle / seat post	
Wheels	
Bottom bracket	
Gear shifting	
Chain or belt	
Brakes	
Lights	
Fittings	

### Pedelec | S Pedelec

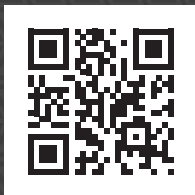
Maintenance	✓
General function test	
Display + control panel	
Battery	
Motor	
Battery charger	
Software (depending on model)	

### Renewed parts


The bike was delivered in a proper, rideable state.

Date, signature and stamp of the dealer





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