IMPORTANT:
This manual contains important safety, performance and service information. Read it completely before you take the first ride on your new bicycle, and keep it for reference.

Additional safety, performance and service information for specific components such as suspension or pedals on your bicycle, or for accessories such as helmets or lights that you purchase, may also be available. Make sure that your dealer has given you all the manufacturers’ literature that was included with your bicycle or accessories. In case of a conflict between the instructions in this manual and information provided by a component manufacturer, always follow the component manufacturer’s instructions. You must also read the bpsa manual delivered with this bike.

If you purchased a pedelec, please carefully read the complete original user manual of the pedelec too!

If you have any questions or do not understand something, take responsibility for your safety and consult with your dealer or the bicycle’s manufacturer.

NOTE:

This manual is not intended as a comprehensive use, service, repair or maintenance manual. Please see your dealer for all service, repairs or maintenance. Your dealer may also be able to refer you to classes, clinics or books on bicycle use, service, repair or maintenance.

This manual is not intended as a guide to learn how to ride a bicycle or a pedelec.
Contents

**GENERAL WARNING**

A special note to parents p. 4

**1. First**

A. Bike fit p. 6
B. Safety first p. 6
C. Mechanical Safety Check p. 7
D. First ride p. 8

**2. Safety**

A. The Basics p. 9
B. Riding Safety p. 10
C. Off Road Safety p. 11
D. Wet Weather Riding p. 11
E. Night Riding p. 11
F. Extreme, stunt or competition riding p. 13
G. Changing Components or Adding Accessories p. 13

**3. Fit**

A. Standover height p. 14
B. Saddle position p. 15
C. Handlebar height and angle p. 16
D. Control position adjustments p. 17
E. Brake reach p. 17

**4. Tech**

A. Wheels p. 18
   1. secondary retention devices p. 19
   2. Wheels with cam action systems p. 19
   3. Removing and installing wheels p. 20
   B. Seat post cam action clamp p. 23
   C. Brakes p. 24
   D. Shifting gears p. 25
   E. Pedals p. 28
   F. Bicycle Suspension p. 29
   G. Tires and Tubes p. 30

**5. Service**

A. Service Intervals p. 32
B. If your bicycle sustains an impact p. 33

Appendix A: Intended Use p. 34
Appendix B: Lifespan of your bike and its components p. 40
Appendix C: Coaster Brakes p. 46
Appendix D: Fastener Torque Specifications p. 46
GENERAL WARNING:

Like any sport, bicycling involves risk of injury and damage. By choosing to ride a bicycle, you assume the responsibility for that risk, so you need to know — and to practice — the rules of safe and responsible riding and of proper use and maintenance. Proper use and maintenance of your bicycle reduces risk of injury.

Many of the Warnings and Cautions say “you may lose control and fall”. Because any fall can result in serious injury or even death, we do not always repeat the warning of possible injury or death.

Because it is impossible to anticipate every situation or condition which can occur while riding, this Manual makes no representation about the safe use of the bicycle under all conditions. There are risks associated with the use of any bicycle which cannot be predicted or avoided, and which are the sole responsibility of the rider.

This Manual contains many “Warnings” and “Cautions” concerning the consequences of failure to maintain or inspect your bicycle and of failure to follow safe cycling practices.

• The combination of the ⬤ safety alert symbol and the word WARNING indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.

• The combination of the ⬤ safety alert symbol and the word CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury, or is an alert against unsafe practices.

• The word CAUTION used without the safety alert symbol indicates a situation which, if not avoided, could result in serious damage to the bicycle or the voiding of your warranty.
A special note for parents:

⚠️ **WARNING:** This manual does not cover children's bikes, Juvenile or BMX bicycles.

As a parent or guardian, you are responsible for the activities and safety of your minor child, and that includes making sure that the bicycle is properly fitted to the child; that it is in good repair and safe operating condition; that you and your child have learned and understand the safe operation of the bicycle; and that you and your child have learned, understood and obeyed not only the applicable local motor vehicle, bicycle and traffic laws, but also the common sense rules of safe and responsible bicycling. As a parent, you should read this manual, as well as review its warnings and the bicycle’s functions and operating procedures with your child, before letting your child ride the bicycle.

⚠️ **WARNING:** Make sure that your child always wears an approved bicycle helmet when riding; but also make sure that your child understands that a bicycle helmet is for bicycling only, and must be removed when not riding. A helmet must not be worn while playing, in play areas, on playground equipment, while climbing trees, or at any time while not riding a bicycle. Failure to follow this warning could result in serious injury or death.
1. First

NOTE: We strongly urge you to read this manual in its entirety before your first ride. At the very least, read and make sure that you understand each point in this section, and refer to the cited sections on any issue which you don’t completely understand. Please note that not all bicycles have all of the features described in this manual. Ask your dealer to point out the features of your bicycle.

A. Bike fit

1. Is your bike the right size? To check, see Section 3.A. If your bicycle is too large or too small for you, you may lose control and fall. If your new bike is not the right size, ask your dealer to exchange it before you ride it.

2. Is the saddle at the right height? To check, see Section 3.B. If you adjust your saddle height, follow the Minimum Insertion instructions in Section 3.B.

3. Are saddle and seat post securely clamped? A correctly tightened saddle will allow no saddle movement in any direction. See Section 3.B.

4. Are the stem and handlebars at the right height for you? If not, see Section 3.C.

5. Can you comfortably operate the brakes? If not, you may be able to adjust their angle and reach. See Section 3.D and 3.E.

6. Do you fully understand how to operate your new bicycle? If not, before your first ride, have your dealer explain any functions or features which you do not understand.

B. Safety first

1. Always wear an approved and correct fitting helmet when riding your bike, and follow the helmet manufacturer’s instructions for fit, use and care.

2. Do you have all the other required and recommended safety equipment? See Section 2. It’s your responsibility to familiarize yourself with the laws of the areas where you ride, and to comply with all applicable laws.

3. Do you know how to correctly secure your front and rear wheels? Check Section 4.A.1 to make sure. Riding with an improperly secured wheel can cause the wheel to wobble or disengage from the bicycle, and cause serious injury or death.

4. If your bike has toeclips and straps or clipless (“step-in”) pedals, make sure you know how they work (see Section 4.E). These pedals require special techniques and skills. Follow the pedal manufacturer’s instructions for use, adjustment and care.

5. Do you have “toe overlap”? On smaller framed bicycles your toe or toeclip may be able to contact the front wheel when a pedal is all the way forward and the wheel is turned. Read Section 4.E. to check whether you have toeclip overlap.

6. Does your bike have suspension? If so, check Section 4.F. Suspension can change the way a bicycle performs. Follow the suspension manufacturer’s instructions for use, adjustment and care.
C. Mechanical Safety Check

Routinely check the condition of your bicycle before every ride.

▸ **Nuts, bolts screws & other fasteners:** Because manufacturers use a wide variety of fastener sizes and shapes made in a variety of materials, often differing by model and component, the correct tightening force or torque cannot be generalized. To make sure that the many fasteners on your bicycle are correctly tightened, refer to the Fastener Torque Specifications in Appendix D of this manual or to the torque specifications in the instructions provided by the manufacturer of the component in question. Correctly tightening a fastener requires a calibrated torque wrench. A professional bicycle mechanic with a torque wrench should torque the fasteners on your bicycle. If you choose to work on your own bicycle, you must use a torque wrench and the correct tightening torque specifications from the bicycle or component manufacturer or from your dealer. If you need to make an adjustment at home or in the field, we urge you to exercise care, and to have the fasteners you worked on checked by your dealer as soon as possible. *Note that there are some components which require special tools and knowledge. In Sections 3 and 4 we discuss the items which you may be able to adjust yourself. All other adjustments and repairs should be done by a qualified bicycle mechanic.*

**WARNING:** Check all fasteners and quick releases for correct and safe function, even if the bike was left unattended just for a short period of time!

**WARNING:** Correct tightening force on fasteners – nuts, bolts, screws – on your bicycle is important. Too little force, and the fastener may not hold securely. Too much force, and the fastener can strip threads, stretch, deform or break. Either way, incorrect tightening force can result in component failure, which can cause you to lose control and fall.

▸ Make sure nothing is loose. Lift the front wheel off the ground by two or three inches, then let it bounce on the ground. Anything sound, feel or look loose? Do a visual and tactile inspection of the whole bike. Any loose parts or accessories? If so, secure them. If you’re not sure, don’t start the ride. First ask someone with experience to check.

▸ **Tires & Wheels:** Make sure tires are correctly inflated (see Section 4.G.1). Check by putting one hand on the saddle, one on the intersection of the handlebars and stem, then bouncing your weight on the bike while looking at tire deflection. Compare what you see with how it looks when you know the tires are correctly inflated; and adjust if necessary.

▸ Tires in good shape? Spin each wheel slowly and look for cuts in the tread and sidewall. Replace damaged tires before riding the bike.

▸ Wheels true? Spin each wheel and check for brake clearance and side-to-side wobble. If a wheel wobbles side to side even slightly, or rubs against or hits the brake pads, take the bike to a qualified bike shop to have the wheel trued.

**CAUTION:** Wheels must be true for rim brakes to work effectively. Wheel trueing is a skill which requires special tools and experience. Do not attempt to true a wheel unless you have the knowledge, experience and tools needed to do the job correctly.

▸ Wheel rims clean and undamaged? Make sure the rims are clean and undamaged at the tire bead and, if you have rim brakes, along the braking surface. Check to make sure that any rim wear indicator marking is not or still visible at any point on the wheel rim depending on the type of wear indicator used on your bike.
**WARNING:** Bicycle wheel rims are subject to wear. Ask your dealer about wheel rim wear. Some wheel rims have a rim wear indicator which becomes visible or disappears as the rim’s braking surface wears. A visible rim wear indicator on the side of the wheel rim is an indication that the wheel rim has reached its maximum usable life. Riding a wheel that is at the end of its usable life can result in wheel failure, which can cause you to lose control and fall.

- **Brakes:** Check the brakes for proper operation (see Section 4.C). Squeeze the brake levers. Are the brake quick-releases closed? All control cables seated and securely engaged? If you have rim brakes, do the brake pads contact the wheel rim squarely and make full contact with the rim? Do the brakes begin to engage within an inch of brake lever movement? Can you apply full braking force at the levers without having them touch the handlebar? If not, your brakes need adjustment. Do not ride the bike until the brakes are properly adjusted by a professional bicycle mechanic.

- **Wheel retention system:** Make sure the front and rear wheels are correctly secured. See Section 4.A.

- **Seat post:** If your seat post has an over-center cam action fastener for easy height adjustment, check that it is properly adjusted and in the locked position. See Section 4.B.

- **Handlebar and saddle alignment:** Make sure the saddle and handlebar stem are parallel to the bike’s center line and clamped tight enough so that you can’t twist them out of alignment. See Sections 3.B and 3.C.

- **Handlebar ends:** Make sure the handlebar grips are secure and in good condition, with no cuts, tears, or worn out areas. If not, have your dealer replace them. Make sure the handlebar ends and extensions are plugged. If not, have your dealer plug them before you ride. If the handlebars have bar end extensions, make sure they are clamped tight enough so you can’t twist them.

**WARNING:** Loose or damaged handlebar grips or extensions can cause you to lose control and fall. Unplugged handlebars or extensions can cut you and cause serious injury in an otherwise minor accident.

**VERY IMPORTANT SAFETY NOTE:**
Please also read and become thoroughly familiar with the important information on the lifespan of your bicycle and its components in Appendix B on Page 28.

**D. First ride**

When you buckle on your helmet and go for your first familiarization ride on your new bicycle, be sure to pick a controlled environment, away from cars, other cyclists, obstacles or other hazards. Ride to become familiar with the controls, features and performance of your new bike.

Familiarize yourself with the braking action of the bike (see Section 4.C). Make yourself familiar which levers activates which brake, right/left, front/rear. Test the brakes at slow speed, putting your weight toward the rear and gently applying the brakes, rear brake first. Sudden or excessive application of the front brake could pitch you over the handlebars. Applying brakes too hard can lock up a wheel, which could cause you to lose control and fall. Skidding is an example of what can happen when a wheel locks up.

If your bicycle has toeclips or clipless pedals, practice getting in and out of the pedals. See paragraph B.4 above and Section 4.E.4.

If your bike has suspension, familiarize yourself with how the
suspension responds to brake application and rider weight shifts. See paragraph B.6 above and Section 4.F.

Practice shifting the gears (see Section 4.D). Remember to never move the shifter while pedaling backward, nor pedal backwards immediately after having moved the shifter. This could jam the chain and cause serious damage to the bicycle.

Check out the handling and response of the bike; and check the comfort.

If you have any questions, or if you feel anything about the bike is not as it should be, consult your dealer before you ride again.

2. Safety

A. The Basics

**WARNING: The area in which you ride may require specific safety devices. It is your responsibility to familiarize yourself with the laws of the area where you ride and to comply with all applicable laws, including properly equipping yourself and your bike as the law requires.**

Observe all local bicycle laws and regulations. Observe regulations about bicycle lighting, licensing of bicycles, riding on sidewalks, laws regulating bike path and trail use, helmet laws, child carrier laws, special bicycle traffic laws. It’s your responsibility to know and obey the laws.

1. Always wear a cycling helmet which meets the latest certification standards and is appropriate for the type of riding you do. Always follow the helmet manufacturer’s instructions for fit, use and care of your helmet. Most serious bicycle injuries involve head injuries which might have been avoided if the rider had worn an appropriate helmet.

2. Always do the Mechanical Safety Check (Section 1.C) before you get on a bike.

3. Be thoroughly familiar with the controls of your bicycle: brakes (Section 4.C.); pedals (Section 4.E.); shifting (Section 4.D.)

4. Be careful to keep body parts and other objects away from the sharp teeth of chainrings, the moving chain, the turning pedals and cranks, and the spinning wheels of your bicycle.

5. Always wear:
   - Shoes that will stay on your feet and will grip the pedals. Make sure that shoe laces cannot get into moving parts, and never ride barefoot or in sandals.
   - Bright, visible clothing that is not so loose that it can be tangled in the bicycle or snagged by objects at the side of the road or trail.
   - Protective eyewear, to protect against airborne dirt, dust and bugs — tinted when the sun is bright, clear when it’s not.

6. Unless your bicycle was specifically designed for jumping (See Appendix A, Intended Use) don’t jump with your bike. Jumping a bike, particularly a BMX or mountain bike, can be fun; but it can put huge and unpredictable stress on the bicycle and its components. Riders who insist on jumping their bikes risk serious damage, to their bicycles as well as to themselves. Before you attempt to jump, do stunt riding or race with your bike, read and understand Section 2.F.

7. Ride at a speed appropriate for conditions. Higher speed means higher risk.
B. Riding Safety

1. Obey all Rules of the Road and all local traffic laws.

2. You are sharing the road or the path with others — motorists, pedestrians and other cyclists. Respect their rights.

3. Ride defensively. Always assume that others do not see you.

4. Look ahead, and be ready to avoid:
   • Vehicles slowing or turning, entering the road or your lane ahead of you, or coming up behind you.
   • Parked car doors opening.
   • Pedestrians stepping out.
   • Children or pets playing near the road.
   • Pot holes, sewer grating, railroad tracks, expansion joints, road or sidewalk construction, debris and other obstructions that could cause you to swerve into traffic, catch your wheel or cause you to have an accident.
   • The many other hazards and distractions which can occur on a bicycle ride.

5. Ride in designated bike lanes, on designated bike paths or as close to the edge of the road as possible, in the direction of traffic flow or as directed by local governing laws.

6. Stop at stop signs and traffic lights; slow down and look both ways at street intersections. Remember that a bicycle always loses in a collision with a motor vehicle, so be prepared to yield even if you have the right of way.

7. Use approved hand signals for turning and stopping.

8. Never ride with headphones. They mask traffic sounds and emergency vehicle sirens, distract you from concentrating on what’s going on around you, and their wires can tangle in the moving parts of the bicycle, causing you to lose control.

9. Never carry a passenger; and, before installing a child carrier or trailer, check with your dealer or the bicycle manufacturer to make sure the bicycle is designed for it. If the bicycle is suitable for a child carrier or trailer, make sure that the carrier or trailer is correctly mounted and the child is secured and wearing an approved helmet.

10. Never carry anything which obstructs your vision or your complete control of the bicycle, or which could become entangled in the moving parts of the bicycle.

11. Never hitch a ride by holding on to another vehicle.

12. Don’t do stunts, wheelies or jumps. If you intend to do stunts, wheelies, jumps or go racing with your bike despite our advice not to, read Section 2.F, Downhill, Stunt or Competition Biking, now. Think carefully about your skills before deciding to take the large risks that go with this kind of riding.

13. Don’t weave through traffic or make any moves that may surprise people with whom you are sharing the road.

14. Observe and yield the right of way.

15. Never ride your bicycle while under the influence of alcohol or drugs.

16. If possible, avoid riding in bad weather, when visibility is obscured, at dawn, dusk or in the dark, or when extremely tired. Each of these conditions increases the risk of accident.
C. Off Road Safety

We recommend that children do not ride on rough terrain unless they are accompanied by an adult.

1. The variable conditions and hazards of off-road riding require close attention and specific skills. Start slowly on easier terrain and build up your skills. If your bike has suspension, the increased speed you may develop also increases your risk of losing control and falling. Get to know how to handle your bike safely before trying increased speed or more difficult terrain.

2. Wear safety gear like a helmet and protectors appropriate to the kind of riding you plan to do.

3. Don’t ride alone in remote areas. Even when riding with others, make sure that someone knows where you’re going and when you expect to be back.

4. Always take along some kind of identification, so that people know who you are in case of an accident; and take along some cash for food, a cool drink or an emergency phone call.

5. Yield right of way to pedestrians and animals. Ride in a way that does not frighten or endanger them, and give them enough room so that their unexpected moves don’t endanger you.

6. Be prepared. If something goes wrong while you’re riding off-road, help may not be close.

7. Before you attempt to jump, do stunt riding or race with your bike, read and understand Section 2.F.

Off Road respect

Obey the local laws regulating where and how you can ride off-road, and respect private property. You may be sharing the trail with others — hikers, equestrians, other cyclists. Respect their rights. Stay on the designated trail. Don’t contribute to erosion by riding in mud or with unnecessary sliding. Don’t disturb the ecosystem by cutting your own trail or shortcut through vegetation or streams. It is your responsibility to minimize your impact on the environment. Leave things as you found them; and always take out everything you brought in.

D. Wet Weather Riding

⚠️ WARNING: Wet weather impairs traction, braking and visibility, both for the bicyclist and for other vehicles sharing the road. The risk of an accident is dramatically increased in wet conditions.

Under wet conditions, the stopping power of your brakes (as well as the brakes of other vehicles sharing the road) is dramatically reduced and your tires don't grip nearly as well. This makes it harder to control speed and easier to lose control. To make sure that you can slow down and stop safely in wet conditions, ride more slowly and apply your brakes earlier and more gradually than you would under normal, dry conditions. See also Section 4.C.

E. Night Riding

Riding a bicycle at night is much more dangerous than riding during the day. A bicyclist is very difficult for motorists and pedestrians to see. Therefore, children should never ride at dawn, at dusk or at night. Adults
who chose to accept the greatly increased risk of riding at dawn, at dusk or at night need to take extra care both riding and choosing specialized equipment which helps reduce that risk. Consult your dealer about night riding safety equipment.

**WARNING:** Reflectors are not a substitute for required lights. Riding at dawn, at dusk, at night or at other times of poor visibility without an adequate bicycle lighting system and without reflectors is dangerous and may result in serious injury or death.

Bicycle reflectors are designed to pick up and reflect car lights and street lights in a way that may help you to be seen and recognized as a moving bicyclist.

**CAUTION:** Check reflectors and their mounting brackets regularly to make sure that they are clean, straight, unbroken and securely mounted. Have your dealer replace damaged reflectors and straighten or tighten any that are bent or loose.

The mounting brackets of front and rear reflectors are often designed as brake straddle cable safety catches which prevent the straddle cable from catching on the tire tread if the cable jumps out of its yoke or breaks.

**WARNING:** Do not remove the front or rear reflectors or reflector brackets from your bicycle. They are an integral part of the bicycle’s safety system. Removing the reflectors reduces your visibility to others using the roadway. Being struck by other vehicles may result in serious injury or death. The reflector brackets may protect you from a brake straddle cable catching on the tire in the event of brake cable failure. If a brake straddle cable catches on the tire, it can cause the wheel to stop suddenly, causing you to lose control and fall.

If you choose to ride under conditions of poor visibility, check and be sure you comply with all local laws about night riding, and take the following strongly recommended additional precautions:

- Purchase and install battery or generator powered head and tail lights which meet all regulatory requirements for where you live and provide adequate visibility.

- Wear light colored, reflective clothing and accessories, such as a reflective vest, reflective arm and leg bands, reflective stripes on your helmet, flashing lights attached to your body and/or your bicycle ... any reflective device or light source that moves will help you get the attention of approaching motorists, pedestrians and other traffic.

- Make sure your clothing or anything you may be carrying on the bicycle does not obstruct a reflector or light.

- Make sure that your bicycle is equipped with correctly positioned and securely mounted reflectors.

While riding at dawn, at dusk or at night:

- Ride slowly.

- Avoid dark areas and areas of heavy or fast-moving traffic.

- Avoid road hazards.

- If possible, ride on familiar routes.

If riding in traffic:

- Be predictable. Ride so that drivers can see you and predict your movements.

- Be alert. Ride defensively and expect the unexpected.

- If you plan to ride in traffic often, ask your dealer about traffic safety classes or a good book on bicycle traffic safety.
F. Extreme, stunt or competition riding

Whether you call it Aggro, Hucking, Freeride, North Shore, Downhill, Jumping, Stunt Riding, Racing or something else: if you engage in this sort of extreme, aggressive riding you will get hurt, and you voluntarily assume a greatly increased risk of injury or death.

Not all bicycles are designed for these types of riding, and those that are may not be suitable for all types of aggressive riding. Check with your dealer or the bicycle’s manufacturer about the suitability of your bicycle before engaging in extreme riding.

When riding fast down hill, you can reach speeds achieved by motorcycles, and therefore face similar hazards and risks. Have your bicycle and equipment carefully inspected by a qualified mechanic and be sure it is in perfect condition. Consult with expert riders, area site personnel and race officials on conditions and equipment advisable at the site where you plan to ride. Wear appropriate safety gear, including an approved full face helmet, full finger gloves, and body armor. Ultimately, it is your responsibility to have proper equipment and to be familiar with course conditions.

WARNING: Although many catalogs, advertisements and articles about bicycling depict riders engaged in extreme riding, this activity is extremely dangerous, increases your risk of injury or death, and increases the severity of any injury. Remember that the action depicted is being performed by professionals with many years of training and experience. Know your limits and always wear a helmet and other appropriate safety gear. Even with state-of-the-art protective safety gear, you could be seriously injured or killed when jumping, stunt riding, riding downhill at speed or in competition.

G. Changing Components or Adding Accessories

There are many components and accessories available to enhance the comfort, performance and appearance of your bicycle. However, if you change components or add accessories, you do so at your own risk. The
bicycle’s manufacturer may not have tested that component or accessory for compatibility, reliability or safety on your bicycle. Before installing any component or accessory, including but not limited to a different size tire, a lighting system, a luggage rack, a child seat, a trailer, etc., make sure that it is compatible with your bicycle by checking with your dealer. Be sure to read, understand and follow the instructions that accompany the products you purchase for your bicycle. See also Appendix A, p. 24 and B, p. 28.

⚠️ WARNING: Failure to confirm compatibility, properly install, operate and maintain any component or accessory can result in serious injury or death.

⚠️ WARNING: Exposed springs on the saddle of any bicycle fitted with a child seat can cause serious injury to the child. Cover all springs of the saddle and the seatpost to avoid that the child can get hurt.

⚠️ WARNING: Changing the components on your bike with other than genuine replacement parts may compromise the safety of your bicycle and may void the warranty. Check with your dealer before changing the components on your bike.

3. Fit

NOTE: Correct fit is an essential element of bicycling safety, performance and comfort. Making the adjustments to your bicycle which result in correct fit for your body and riding conditions requires experience, skill and special tools. Always have your dealer make the adjustments on your bicycle; or, if you have the experience, skill and tools, have your dealer check your work before riding.

⚠️ WARNING: If your bicycle does not fit properly, you may lose control and fall. If your new bike doesn’t fit, ask your dealer to exchange it before you ride it.

A. Standover height

1. Diamond frame bicycles

Standover height is the basic element of bike fit (see ). It is the distance from the ground to the top of the bicycle’s frame at that point where your crotch is when straddling the bike. To check for correct standover height, straddle the bike while wearing the kind of shoes in which you’ll be riding, and bounce vigorously on your heels. If your crotch touches the frame, the bike is too big for you. Don’t even ride the bike around the block. A bike which you ride only on paved surfaces and never take off-road should give you a minimum standover height clearance of two inches (5 cm). A bike that you’ll ride on unpaved surfaces should give you a minimum of three inches (7.5 cm) of standover height clearance. And a bike that you’ll use off road should give you four inches (10 cm) or more of clearance.

2. Step-through frame bicycles

Standover height does not apply to bicycles with step-through frames. Instead, the limiting dimension is determined by saddle height range. You must be able to adjust your saddle position as described in B without exceeding the limits set by the height of the top of the seat tube and the ”Minimum Insertion” or “Maximum Extension” mark on the seat post.
B. Saddle position

Correct saddle adjustment is an important factor in getting the most performance and comfort from your bicycle. If the saddle position is not comfortable for you, see your dealer.

The saddle can be adjusted in three directions:

1. Up and down adjustment.

To check for correct saddle height (fig. 3):

• sit on the saddle;

• place one heel on a pedal;

• rotate the crank until the pedal with your heel on it is in the down position and the crank arm is vertical.

If your leg is not completely straight, your saddle height needs to be adjusted. If your hips must rock for the heel to reach the pedal, the saddle is too high. If your leg is bent at the knee with your heel on the pedal, the saddle is too low.

Ask your dealer to set the saddle for your optimal riding position and to show you how to make this adjustment.

If you choose to make your own saddle height adjustment:

▸ loosen the seat post clamp
▸ raise or lower the seat post in the seat tube
▸ make sure the saddle is straight fore and aft
▸ re-tighten the seat post clamp to the recommended torque (Appendix D or the manufacturer’s instructions).

Once the saddle is at the correct height, make sure that the seat post does not project from the frame beyond its “Minimum Insertion” or “Maximum Extension” mark (fig. 4).

NOTE: Some bicycles have a sight hole in the seat tube, the purpose of which is to make it easy to see whether the seat post is inserted in the seat tube far enough to be safe. If your bicycle has such a sight hole, use it instead of the “Minimum Insertion” or “Maximum Extension” mark to make sure the seat post is inserted in the seat tube far enough to be visible through the sight hole.

If your bike has an interrupted seat tube, as is the case on some suspension bikes, you must also make sure that the seat post is far enough into the frame so that you can touch it through the bottom of the interrupted seat tube with the tip of your finger without inserting your finger beyond its first knuckle. In case of an interrupted seat tube you must take care, that the seat post never touches the suspension element or another part of the frame, no matter how much the suspension element is compressed!

Also see NOTE above and fig. 5.

WARNING: If your seat post is not inserted in the seat tube as described in B.1 above, the seat post, binder or even frame may break, which could cause you to lose control and fall.

2. Front and back adjustment. The saddle can be adjusted forward or back to help you get the optimal position on the bike. Ask your dealer to set the saddle for your optimal riding position and to show you how to make this adjustment. If you choose to make your own front and back
adjustment, make sure that the clamp mechanism is clamping on the straight part of the saddle rails and is not touching the curved part of the rails, and that you are using the recommended torque on the clamping fastener(s) (Appendix D or the manufacturer’s instructions).

3. Saddle angle adjustment. Most people prefer a horizontal saddle; but some riders like the saddle nose angled up or down just a little. Your dealer can adjust saddle angle or teach you how to do it. If you choose to make your own saddle angle adjustment and you have a single bolt saddle clamp on your seat post, it is critical that you loosen the clamp bolt sufficiently to allow any serrations on the mechanism to disengage before changing the saddle’s angle, and then that the serrations fully re-engage before you tighten the clamp bolt to the recommended torque (Appendix D or the manufacturer’s instructions).

**WARNING:** When making saddle angle adjustments with a single bolt saddle clamp, always check to make sure that the serrations on the mating surfaces of the clamp are not worn. Worn serrations on the clamp can allow the saddle to move, causing you to lose control and fall.

Always tighten fasteners to the correct torque. Bolts that are too tight can stretch and deform. Bolts that are too loose can move and fatigue. Either mistake can lead to a sudden failure of the bolt, causing you to lose control and fall.

Note: If your bicycle is equipped with a suspension seat post, the suspension mechanism may require periodic service or maintenance. Ask your dealer for recommended service intervals for your suspension seat post.

Small changes in saddle position can have a substantial effect on performance and comfort. To find your best saddle position, make only one adjustment at a time.

**WARNING:** After any saddle adjustment, be sure that the saddle adjusting mechanism is properly seated and tightened before riding. A loose saddle clamp or seat post clamp can cause damage to the seat post, or can cause you to lose control and fall. A correctly tightened saddle adjusting mechanism will allow no saddle movement in any direction. Periodically check to make sure that the saddle adjusting mechanism is properly tightened.

If, in spite of carefully adjusting the saddle height, tilt and fore-and-aft position, your saddle is still uncomfortable, you may need a different saddle design. Saddles, like people, come in many different shapes, sizes and resilience. Your dealer can help you select a saddle which, when correctly adjusted for your body and riding style, will be comfortable.

**WARNING:** Some people have claimed that extended riding with a saddle which is incorrectly adjusted or which does not support your pelvic area correctly can cause short-term or long-term injury to nerves and blood vessels, or even impotence. If your saddle causes you pain, numbness or other discomfort, listen to your body and stop riding until you see your dealer about saddle adjustment or a different saddle.

C. Handlebar height and angle

Your bike is equipped either with a “threadless” stem, which clamps on to the outside of the fork shaft, or with a “quill” stem, which clamps inside the steerer tube by way of an expanding binder bolt. If you aren’t absolutely sure which type of stem your bike has, ask your dealer.

If your bike has a “threadless” stem (fig. 6) your dealer may be able to change handlebar height by moving height adjustment spacers from below
the stem to above the stem, or vice versa. Otherwise, you’ll have to get a stem of different length or rise. Consult your dealer. Do not attempt to do this yourself, as it requires special knowledge.

If your bike has a “quillamped mark on its shaft which designates the stem’s “Minimum Insertion” or “Maximum Extension”. This mark must not be visible above the headset.

**WARNING:** A quill stem’s Minimum Insertion Mark must not be visible above the top of the headset. If the stem is extended beyond the Minimum Insertion Mark the stem may break or damage the fork’s steerer tube, which could cause you to lose control and fall.

**WARNING:** On some bicycles, changing the stem or stem height can affect the tension of the front brake cable, locking the front brake or creating excess cable slack which can make the brakes and the shifters inoperable. If the brake pads move in towards the wheel rim or out away from the wheel rim when the stem or stem height is changed, the brakes must be correctly adjusted before you ride the bicycle.

Some bicycles are equipped with an adjustable angle stem. If your bicycle has an adjustable angle stem, ask your dealer to show you how to adjust it. Do not attempt to make the adjustment yourself, as changing stem angle may also require adjustments to the bicycle’s controls.

**WARNING:** Always tighten fasteners to the correct torque. Bolts that are too tight can stretch and deform. Bolts that are too loose can move and fatigue. Either mistake can lead to a sudden failure of the bolt, causing you to lose control and fall.

Your dealer can also change the angle of the handlebar or bar end extensions.

**WARNING:** An insufficiently tightened stem clamp bolt, handlebar clamp bolt or bar end extension clamping bolt may compromise steering action, which could cause you to lose control and fall. Place the front wheel of the bicycle between your legs and attempt to twist the handlebar/stem assembly. If you can twist the stem in relation to the front wheel, turn the handlebars in relation to the stem, or turn the bar end extensions in relation to the handlebar, the bolts are insufficiently tightened.

**WARNING:** Be aware that adding aerodynamic extensions to handlebars will change the steering and braking response of the bicycle.

### D. Control position adjustments

The angle of the brake and shift control levers and their position on the handlebars can be changed. Ask your dealer to make the adjustments for you. If you choose to make your own control lever angle adjustment, be sure to re-tighten the clamp fasteners to the recommended torque (Appendix D or the manufacturer’s instructions).

### E. Brake reach

Many bikes have brake levers which can be adjusted for reach. If you have small hands or find it difficult to squeeze the brake levers, your dealer can either adjust the reach or fit shorter reach brake levers.

**WARNING:** The shorter the brake lever reach, the more critical it is to have correctly adjusted brakes, so that full braking power can be applied within available brake lever travel. Make shure, that the brake levers never touches the handlebar or the grips, no matter how hard you pull them. Brake lever travel insufficient to apply full braking power can result in loss of control, which may result in serious injury or death.
4. Tech

It’s important to your safety, performance and enjoyment to understand how things work on your bicycle. We urge you to ask your dealer how to do the things described in this section before you attempt them yourself, and that you have your dealer check your work before you ride the bike. If you have even the slightest doubt as to whether you understand something in this section of the Manual, talk to your dealer. See also Appendix A, B, C and D.

A. Wheels

Bicycle wheels are designed to be removable for easier transportation and for repair of a tire puncture. In most cases, the wheel axles are inserted into slots, called “dropouts” in the fork and frame, but some mountain and road bikes use what is called a “through axle” wheel mounting system.

If you have a mountain or road bike equipped with through axle front or rear wheels, make sure that your dealer has given you the manufacturer’s instructions, and follow those when installing or removing a through axle wheel. If you don’t know what a through axle is, ask your dealer.

If you do not have a bicycle with a through-axle wheel mounting system, it will have wheels secured in one of three ways:

- A hollow axle with a shaft (“skewer”) running through it which has an adjustable tension nut on one end and an over-center cam on the other (cam action system, fig. 8a & b)

- Hex nuts or hex key bolts which are threaded on to or into the hub axle (bolt-on wheel, fig. 10)

Your bicycle may be equipped with a different securing method for the front wheel than for the rear wheel. Discuss the wheel securing method for your bicycle with your dealer.
It is very important that you understand the type of wheel securing method on your bicycle, that you know how to secure the wheels correctly, and that you know how to apply the correct clamping force that safely secures the wheel. Ask your dealer to instruct you in correct wheel removal and installation, and ask him to give you any available manufacturer’s instructions.

WARNING: Riding with an improperly secured wheel can allow the wheel to wobble or fall off the bicycle, which can cause serious injury or death. Therefore, it is essential that you:

1. Ask your dealer to help you make sure you know how to install and remove your wheels safely.

2. Understand and apply the correct technique for clamping your wheel in place.

3. Each time, before you ride the bike, check that the wheel is securely clamped.

The clamping action of a correctly secured wheel must emboss the surfaces of the dropouts.

1. Front Wheel Secondary Retention Devices

Most bicycles have front forks which utilize a secondary wheel retention device to reduce the risk of the wheel disengaging from the fork if the wheel is incorrectly secured. Secondary retention devices are not a substitute for correctly securing your front wheel.

Secondary retention devices fall into two basic categories:

a. The clip-on type is a part which the manufacturer adds to the front wheel hub or front fork.

b. The integral type is molded, cast or machined into the outer faces of the front fork dropouts.

Ask your dealer to explain the particular secondary retention device on your bike.

WARNING: Do not remove or disable the secondary retention device. As its name implies, it serves as a back-up for a critical adjustment. If the wheel is not secured correctly, the secondary retention device can reduce the risk of the wheel disengaging from the fork. Removing or disabling the secondary retention device may also void the warranty.

Secondary retention devices are not a substitute for correctly securing your wheel. Failure to properly secure the wheel can cause the wheel to wobble or disengage, which could cause you to lose control and fall, resulting in serious injury or death.

2. Wheels with cam action systems

There are currently two types of over-center cam wheel retention mechanisms: the traditional over-center cam (fig. 8a) and the cam-and-cup system (fig. 8b). Both use an over-center cam action to clamp the bike’s wheel in place. Your bicycle may have a cam-and-cup front wheel retention system and a traditional rear wheel cam action system.
**a. Adjusting the traditional cam action mechanism (fig. 8a)**

The wheel hub is clamped in place by the force of the over-center cam pushing against one dropout and pulling the tension adjusting nut, by way of the skewer, against the other dropout. The amount of clamping force is controlled by the tension adjusting nut. Turning the tension adjusting nut clockwise while keeping the opened cam lever from rotating increases clamping force; turning it counterclockwise while keeping the opened cam lever from rotating reduces clamping force. Less than half a turn of the tension adjusting nut can make the difference between safe clamping force and unsafe clamping force.

**WARNING:** The full force of the cam action is needed to clamp the wheel securely. Holding the nut with one hand and turning the lever like a wing nut with the other hand until everything is as tight as you can get it will not clamp a cam action wheel safely in the dropouts. See also the first WARNING in this Section, p. 18.

**b. Adjusting the cam-and-cup mechanism (fig. 8b)**

The cam-and-cup system on your front wheel will have been correctly adjusted for your bicycle by your dealer. Ask your dealer to check the adjustment every six months. **Do not use a cam-and-cup front wheel on any bicycle other than the one for which your dealer adjusted it.**

3. Removing and Installing wheels

**WARNING:** If your bike is equipped with a hub brake such as a rear coaster brake, front or rear drum, band or roller brake; or if it has an internal gear rear hub, do not attempt to remove the wheel. The removal and re-installation of most hub brakes and internal gear hubs requires special knowledge. Incorrect removal or assembly can result in brake or gear failure, which can cause you to lose control and fall.

**CAUTION:** If your bike has a disc brake, exercise care in touching the rotor or caliper. Disc rotors have sharp edges, and both rotor and caliper can get very hot during use.

**a. Removing a disk brake or rim brake Front Wheel**

(1) If your bike has rim brakes, disengage the brake’s quick-release mechanism to increase the clearance between the tire and the brake pads (See Section 4.C fig. 11 through 15).

(2) If your bike has cam action front wheel retention, move the cam lever from the locked or CLOSED position to the OPEN position (figs. 8a & b). If your bike has through bolt or bolt-on front wheel retention, loosen the fastener(s) a few turns counter-clockwise using an appropriate wrench, lock key or the integral lever.

(3) If your front fork has a clip-on type secondary retention device, disengage it. If your front fork has an integral secondary retention device, and a traditional cam action system (fig. 8a) loosen the tension adjusting nut enough to allow removing the wheel from the dropouts. If your front wheel uses a cam-and-cup system, (fig. 8b) squeeze the cup and cam lever together while removing the wheel. No rotation of any part is necessary with the cam-and-cup system.

You may need to tap the top of the wheel with the palm of your hand to release the wheel from the front fork.

**b. Installing a disk brake or rim brake Front Wheel**
CAUTION: If your bike is equipped with a front disk brake, be careful not to damage the disk, caliper or brake pads when re-inserting the disk into the caliper. Never activate a disk brake's control lever unless the disk is correctly inserted in the caliper and the bike is in an upright position. See also Section 4.C.

(1) If your bike has cam action front wheel retention, move the cam lever so that it curves away from the wheel (fig. 8b). This is the OPEN position. If your bike has through bolt or bolt-on front wheel retention, go to the next step. Make sure that the brake disc is positioned on the correct side so it can fit in the caliper.

(2) With the steering fork facing forward, insert the wheel between the fork blades so that the axle seats firmly at the top of the fork dropouts. The cam lever, if there is one, should be on rider’s left side of the bicycle (fig. 8a & b). If your bike has a clip-on type secondary retention device, engage it.

(3) If you have a traditional cam action mechanism: holding the cam lever in the ADJUST position with your right hand, tighten the tension adjusting nut with your left hand until it is finger tight against the fork dropout (fig. 8a). If you have a cam-and-cup system: the nut and cup (fig. 8b) will have snapped into the recessed area of the fork dropouts and no adjustment should be required.

(4) While pushing the wheel firmly to the top of the slots in the fork dropouts, and at the same time centering the wheel rim in the fork:

(a) With a cam action system, move the cam lever upwards and swing it into the CLOSED position (fig. 8a & b). The lever should now be parallel to the fork blade and curved toward the wheel. It should point backwards to avoid being opened by contact while riding. To apply enough clamping force, you should have to wrap your fingers around the fork blade for leverage, and the lever should leave a clear imprint in the palm of your hand.

(b) With a through-bolt or bolt-on system, tighten the fasteners to the torque specifications in Appendix D or the hub manufacturer’s instructions.

NOTE: If, on a traditional cam action system, the lever cannot be pushed all the way to a position parallel to the fork blade, return the lever to the OPEN position. Then turn the tension adjusting nut counterclockwise one-quarter turn and try tightening the lever again.

D (6) With a through-bolt or bolt-on system, tighten the fasteners to the torque specifications in Appendix D or the hub manufacturer’s instructions.

WARNING: Securely clamping the wheel with a cam action retention device takes considerable force. If you can fully close the cam lever without wrapping your fingers around the fork blade for leverage, the lever does not leave a clear imprint in the palm of your hand, and the serrations on the wheel fastener do not emboss the surfaces of the dropouts, the tension is insufficient. Open the lever; turn the tension adjusting nut clockwise a quarter turn; then try again. See also the first WARNING in this Section, p. 18.

(6) If you disengaged the brake quick-release mechanism in 3. a. (1) above, re-engage it to restore correct brake pad-to-rim clearance.

(7) Spin the wheel to make sure that it is centered in the frame and clears the brake pads; then squeeze the brake lever and make sure that the brakes are operating correctly.
c. Removing a disk brake or rim brake Rear Wheel

(1) If you have a multi-speed bike with a derailleur gear system: shift the rear derailleur to high gear (the smallest, outermost rear sprocket).

If you have an internal gear rear hub, consult your dealer or the hub manufacturer’s instructions before attempting to remove the rear wheel.

If you have a single-speed bike with rim or disk brake, go to step (4) below.

(2) If your bike has rim brakes, disengage the brake’s quick-release mechanism to increase the clearance between the wheel rim and the brake pads (see Section 4.C, figs. 11 through 15).

(3) On a derailleur gear system, pull the derailleur body back with your right hand.

(4) With a cam action mechanism, move the quick-release lever to the OPEN position (fig. 8b). With a through bolt or bolt on mechanism, loosen the fastener(s) with an appropriate wrench, lock lever or integral lever; then push the wheel forward far enough to be able to remove the chain from the rear sprocket.

(5) Lift the rear wheel off the ground a few inches and remove it from the rear dropouts.

d. Installing a disk brake or rim brake Rear Wheel

CAUTION: If your bike is equipped with a rear disk brake, be careful not to damage the disk, caliper or brake pads when re-inserting the disk into the caliper. Never activate a disk brake’s control lever unless the disk is correctly inserted in the caliper and the bike is in an upright position.

(1) With a cam action system, move the cam lever to the OPEN position (see fig. 8 a & b). The lever should be on the side of the wheel opposite the derailleur and freewheel sprockets.

(2) On a derailleur bike, make sure that the rear derailleur is still in its outermost, high gear, position; then pull the derailleur body back with your right hand. Put the upper part of the chain on top of the smallest freewheel sprocket.

(3) On single-speed or an internal gear hub, remove the chain from the front sprocket, so that you have plenty of slack in the chain. Put the chain on the rear wheel sprocket.

(4) Then, insert the wheel into the frame dropouts and pull it all the way in to the dropouts. Make sure that the brake disc fits correctly in the caliper.

(5) On a single speed or an internal gear hub, replace the chain on the chainring; pull the wheel back in the dropouts so that it is straight in the frame and the chain has about 1/4 inches of up-and-down play.

(6) With a cam action system, move the cam lever upwards and swing it into the CLOSED position (fig. 8 a & b). The lever should now be parallel to the seat stay or pointing backwards and curved toward the wheel. To apply enough clamping force, you should have to wrap your fingers around the fork blade for leverage, and the lever should leave a clear imprint in the palm of your hand.

(7) With a through-bolt or bolt-on system, tighten the fasteners to the torque specifications in Appendix D or the hub manufacturer’s instructions.

NOTE: If, on a traditional cam action system, the lever cannot be pushed all the way to a position parallel to the seat stay, return the lever to the OPEN
position. Then turn the tension adjusting nut counterclockwise one-quarter turn and try tightening the lever again.

⚠️ WARNING: Securely clamping the wheel with a cam action retention device takes considerable force. If you can fully close the cam lever without wrapping your fingers around the seat stay or chain stay for leverage, the lever does not leave a clear imprint in the palm of your hand, and the serrations on the wheel fastener do not emboss the surfaces of the dropouts, the tension is insufficient. Open the lever; turn the tension adjusting nut clockwise a quarter turn; then try again.

(8) If you disengaged the brake quick-release mechanism in 3. c. (2) above, re-engage it to restore correct brake pad-to-rim clearance.

(9) Spin the wheel to make sure that it is centered in the frame and clears the brake pads; then squeeze the brake lever and make sure that the brakes are operating correctly.

B. Seat post cam action clamp

Some bikes are equipped with a cam action seat post binder. The seat post cam action binder works exactly like the traditional wheel cam action fastener (Section 4.A.2) While a cam action binder looks like a long bolt with a lever on one end and a nut on the other, the binder uses an over-center cam action to firmly clamp the seat post (see fig. 8a).

⚠️ WARNING: Riding with an improperly tightened seat post can allow the saddle to turn or move and cause you to lose control and fall. Therefore:

1. Ask your dealer to help you make sure you know how to correctly clamp your seat post.

2. Understand and apply the correct technique for clamping your seat post.

3. Before you ride the bike, first check that the seat post is securely clamped.

Adjusting the seat post cam action mechanism

The action of the cam squeezes the seat collar around the seat post to hold the seat post securely in place. The amount of clamping force is controlled by the tension adjusting nut. Turning the tension adjusting nut clockwise while keeping the cam lever from rotating increases clamping force; turning it counterclockwise while keeping the cam lever from rotating reduces clamping force. Less than half a turn of the tension adjusting nut can make the difference between safe and unsafe clamping force.

⚠️ WARNING: Especially if components (seat post, frame) made of composites like carbon fibre are in use, never overtighten the seat post clamp! Composites and carbon fibre require a different clamping force. Read the manufacturers manual for correct use.

⚠️ WARNING: The full force of the cam action is needed to clamp the seat post securely. Holding the nut with one hand and turning the lever like a wing nut with the other hand until everything is as tight as you can get it will not clamp the seat post safely.

⚠️ WARNING: If you can fully close the cam lever without wrapping your fingers around the seat post or a frame tube for leverage, and the lever does not leave a clear imprint in the palm of your hand, the tension is insufficient. Open the lever; turn the tension adjusting nut clockwise a quarter turn; then try again.
C. Brakes

There are three general types of bicycle brakes: rim brakes, which operate by squeezing the wheel rim between two brake pads; disc brakes, which operate by squeezing a hub-mounted disc between two brake pads; and internal hub brakes. All three can be operated by way of a handlebar mounted lever. On some models of bicycle, the internal hub brake is operated by pedaling backwards. This is called a Coaster Brake and is described in Appendix C.

**WARNING:**

1. Riding with improperly adjusted brakes, worn brake pads, or wheels on which the rim wear mark is visible or invisible because of rim wear is dangerous and can result in serious injury or death.

2. Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the front brake may pitch the rider over the handlebars, which may result in serious injury or death.

3. Some bicycle brakes, such as disc brakes (fig. 11) and linear-pull brakes (fig. 12), are extremely powerful. Take extra care in becoming familiar with these brakes and exercise particular care when using them.

4. Some bicycle brakes are equipped with a brake force modulator, a small, cylindrical device through which the brake control cable runs and which is designed to provide a more progressive application of braking force. A modulator makes the initial brake lever force more gentle, progressively increasing force until full force is achieved. If your bike is equipped with a brake force modulator, take extra care in becoming familiar with its performance characteristics. Some brake force modulators are adjustable. If you don’t like the feel of your brakes, ask your dealer about adjusting the brake force modulation.

5. Disc brakes can get extremely hot with extended use. Be careful not to touch a disc brake until it has had plenty of time to cool.

6. See the brake manufacturer’s instructions for operation and care of your brakes, and for when brake pads must be replaced. If you do not have the manufacturer’s instructions, see your dealer or contact the brake manufacturer.

7. If replacing worn or damaged parts, use only manufacturer-approved genuine replacement parts.

1. Brake controls and features

It's very important to your safety that you learn and remember which brake lever controls which brake on your bike. Traditionally, in the U.S. the right brake lever controls the rear brake and the left brake lever controls the front brake; but, to check how your bike’s brakes are set up, squeeze one brake lever and look to see which brake, front or rear, engages. Now do the same with the other brake lever.

Make sure that your hands can reach and squeeze the brake levers comfortably. If your hands are too small to operate the levers comfortably, consult your dealer before riding the bike. The lever reach may be adjustable; or you may need a different brake lever design.

Most rim brakes have some form of quick-release mechanism to allow the brake pads to clear the tire
When a wheel is removed or reinstalled. When the brake quick release is in the open position, the brakes are inoperative. Ask your dealer to make sure that you understand the way the brake quick release works on your bike (see figs. 12, 13, 14 & 15) and check each time to make sure both brakes work correctly before you get on the bike.

2. How brakes work

The braking action of a bicycle is a function of the friction between the braking surfaces. To make sure that you have maximum friction available, keep your wheel rims and brake pads or the disk rotor and caliper clean and free of dirt, lubricants, waxes or polishes.

Brakes are designed to control your speed, not just to stop the bike. Maximum braking force for each wheel occurs at the point just before the wheel “locks up” (stops rotating) and starts to skid. Once the tire skids, you actually lose most of your stopping force and all directional control. You need to practice slowing and stopping smoothly without locking up a wheel. The technique is called progressive brake modulation. Instead of jerking the brake lever to the position where you think you'll generate appropriate braking force, squeeze the lever, progressively increasing the braking force. If you feel the wheel begin to lock up, release pressure just a little to keep the wheel rotating just short of lockup. It's important to develop a feel for the amount of brake lever pressure required for each wheel at different speeds and on different surfaces. To better understand this, experiment a little by walking your bike and applying different amounts of pressure to each brake lever, until the wheel locks.

When you apply one or both brakes, the bike begins to slow, but your body wants to continue at the speed at which it was going. This causes a transfer of weight to the front wheel (or, under heavy braking, around the front wheel hub, which could send you flying over the handlebars).

A wheel with more weight on it will accept greater brake pressure before lockup; a wheel with less weight will lock up with less brake pressure. So, as you apply brakes and your weight is transferred forward, you need to shift your body toward the rear of the bike, to transfer weight back on to the rear wheel; and at the same time, you need to both decrease rear braking and increase front braking force. This is even more important on descents, because descents shift weight forward.

Two keys to effective speed control and safe stopping are controlling wheel lockup and weight transfer. This weight transfer is even more pronounced if your bike has a front suspension fork. Front suspension “dips” under braking, increasing the weight transfer (see also Section 4.F). Practice braking and weight transfer techniques where there is no traffic or other hazards and distractions.

Everything changes when you ride on loose surfaces or in wet weather. It will take longer to stop on loose surfaces or in wet weather. Tire adhesion is reduced, so the wheels have less cornering and braking traction and can lock up with less brake force. Moisture or dirt on the brake pads reduces their ability to grip. The way to maintain control on loose or wet surfaces is to go more slowly.

D. Shifting gears

Your multi-speed bicycle will have a derailleur drivetrain (see 1. below), an internal gear hub drivetrain (see 2. below) or, in some special cases, a combination of the two.
1. How a derailleur drivetrain works

If your bicycle has a derailleur drivetrain, the gear-changing mechanism will have:

- a rear cassette or freewheel sprocket cluster
- a rear derailleur
- usually a front derailleur
- one or two shifters
- one, two or three front sprockets called chainrings
- a drive chain

a. Shifting Gears

There are several different types and styles of shifting controls: levers, twist grips, triggers, combination shift/brake controls and push-buttons. Ask your dealer to explain the type of shifting controls that are on your bike, and to show you how they work.

The vocabulary of shifting can be pretty confusing. A downshift is a shift to a “lower” or “slower” gear, one which is easier to pedal. An upshift is a shift to a “higher” or “faster”, harder to pedal gear. What’s confusing is that what’s happening at the front derailleur is the opposite of what’s happening at the rear derailleur (for details, read the instructions on Shifting the Rear Derailleur and Shifting the Front Derailleur below). For example, you can select a gear which will make pedaling easier on a hill (make a downshift) in one of two ways: shift the chain down the gear “steps” to a smaller gear at the front, or up the gear “steps” to a larger gear at the rear. So, at the rear gear cluster, what is called a downshift looks like an upshift. The way to keep things straight is to remember that shifting the chain in towards the centerline of the bike is for accelerating and climbing and is called a downshift. Moving the chain out or away from the centerline of the bike is for speed and is called an upshift.

Whether upshifting or downshifting, the bicycle derailleur system design requires that the drive chain is moving forward and be under at least some tension. A derailleur will shift only if you are pedaling forward.

⚠️ CAUTION: Never move the shifter while pedaling backward, nor pedal backwards immediately after having moved the shifter. This could jam the chain and cause serious damage to the bicycle.

b. Shifting the Rear Derailleur

The rear derailleur is controlled by the right shifter.

The function of the rear derailleur is to move the drive chain from one gear sprocket to another. The smaller sprockets on the gear cluster produce higher gear ratios. Pedaling in the higher gears requires greater pedaling effort, but takes you a greater distance with each revolution of the pedal cranks. The larger sprockets produce lower gear ratios. Using them requires less pedaling effort, but takes you a shorter distance with each pedal crank revolution. Moving the chain from a smaller sprocket of the gear cluster to a larger sprocket results in a downshift. Moving the chain from a larger sprocket to a smaller sprocket results in an upshift. In order for the derailleur to move the chain from one sprocket to another, the rider must be pedaling forward.

c. Shifting the Front Derailleur:

The front derailleur, which is controlled by the left shifter, shifts the chain between the larger and smaller chainrings. Shifting the chain onto a smaller chainring makes pedaling easier (a downshift). Shifting to a larger chainring makes pedaling harder (an upshift).
2. How an internal gear hub drivetrain works

If your bicycle has an internal gear hub drivetrain, the gear changing mechanism will consist of:

- a 3, 5, 7, 8, 11, 12, 14, 18 speed or possibly an infinitely variable internal gear hub
- one, or sometimes two shifters
- one or two control cables
- one front sprocket called a chainring
- a drive chain

a. Shifting internal gear hub gears

Shifting with an internal gear hub drivetrain is simply a matter of moving the shifter to the indicated position for the desired gear ratio. After you have moved the shifter to the gear position of your choice, ease the pressure on the pedals for an instant to allow the hub to complete the shift.

b. Which gear should I be in?

The numerically lowest gear (1) is for the steepest hills. The numerically largest gear is for the greatest speed. Shifting from an easier, “slower” gear (like 1) to a harder, “faster” gear (like 2 or 3) is called an upshift. Shifting from a harder, “faster” gear to an easier, “slower” gear is called a downshift. It is not necessary to shift gears in sequence. Instead, find the “starting gear” for the conditions — a gear which is hard enough for quick acceleration but easy enough to let you start from a stop without wobbling — and experiment with upshifting and downshifting to get a feel for the different gear combinations. At first, practice shifting where there are no obstacles, hazards or other traffic, until you’ve built up your confidence. Learn not to use either the “smallest to smallest” or “largest to largest” gear combinations because they may cause unacceptable stress on the drive train. Learn to anticipate the need to shift, and shift to a lower gear before the hill gets too steep. If you have difficulties with shifting, the problem could be mechanical adjustment. See your dealer for help.

WARNING: Never shift a derailleur onto the largest or the smallest sprocket if the derailleur is not shifting smoothly. The derailleur may be out of adjustment and the chain could jam, causing you to lose control and fall.

e. What if it won’t shift gears?

If moving the shift control one click repeatedly fails to result in a smooth shift to the next gear chances are that the mechanism is out of adjustment. Take the bike to your dealer to have it adjusted.
you start from a stop without wobbling — and experiment with upshifting and downshifting to get a feel for the different gears. At first, practice shifting where there are no obstacles, hazards or other traffic, until you’ve built up your confidence. Learn to anticipate the need to shift, and shift to a lower gear before the hill gets too steep. If you have difficulties with shifting, the problem could be mechanical adjustment. See your dealer for help.


c. What if it won't shift gears?

If moving the shift control one click repeatedly fails to result in a smooth shift to the next gear chances are that the mechanism is out of adjustment. Take the bike to your dealer to have it adjusted.

E. Pedals

1. Toe Overlap is when your toe can touch the front wheel when you turn the handlebars to steer while a pedal is in the forwardmost position. This is common on small-framed bicycles, and is avoided by keeping the inside pedal up and the outside pedal down when making sharp turns. On any bicycle, this technique will also prevent the inside pedal from striking the ground in a turn.

   NOTE: Changing tire size or pedal crank arm length affects toe overlap.

   WARNING: Toe Overlap could cause you to lose control and fall. Ask your dealer to help you determine if the combination of frame size, crank arm length, pedal design and shoes you will use results in pedal overlap. Whether you have overlap or not, you must keep the inside pedal up and the outside pedal down when making sharp turns.

2. Some bicycles come equipped with pedals that have sharp and potentially dangerous surfaces. These surfaces are designed to add safety by increasing grip between the rider’s shoe and the pedal. If your bicycle has this type of high-performance pedal, you must take extra care to avoid serious injury from the pedals’ sharp surfaces. Based on your riding style or skill level, you may prefer a less aggressive pedal design, or chose to ride with shin pads. Your dealer can show you a number of options and make suitable recommendations.

3. Toeclips and straps are a means to keep feet correctly positioned and engaged with the pedals. The toeclip positions the ball of the foot over the pedal spindle, which gives maximum pedaling power. The toe strap, when tightened, keeps the foot engaged throughout the rotation cycle of the pedal. While toeclips and straps give some benefit with any kind of shoe, they work most effectively with cycling shoes designed for use with toeclips. Your dealer can explain how toeclips and straps work. Shoes with deep treaded soles or welts which might make it more difficult for you to insert or remove your foot should not be used with toeclips and straps.

   WARNING: Getting into and out of pedals with toeclips and straps requires skill which can only be acquired with practice. Until it becomes a reflex action, the technique requires concentration which can distract your attention and cause you to lose control and fall. Practice the use of toeclips and straps where there are no obstacles, hazards or traffic. Keep the straps loose, and don’t tighten them until your technique and confidence in getting in and out of the pedals warrants it. Never ride in traffic with your toe straps tight.

4. Clipless pedals (sometimes called “step-in pedals”) are another means to keep feet securely in the correct position for maximum pedaling efficiency. They have a plate, called a “cleat,” on the sole of the shoe, which clicks into a mating spring-loaded fixture on the pedal. They only engage or disengage with a very specific motion which must be practiced
until it becomes instinctive. Clipless pedals require shoes and cleats which are compatible with the make and model pedal being used.

Many clipless pedals are designed to allow the rider to adjust the amount of force needed to engage or disengage the foot. Follow the pedal manufacturer’s instructions, or ask your dealer to show you how to make this adjustment. Use the easiest setting until engaging and disengaging becomes a reflex action, but always make sure that there is sufficient tension to prevent unintended release of your foot from the pedal.

⚠️ WARNING: Clipless pedals are intended for use with shoes specifically made to fit them and are designed to firmly keep the foot engaged with the pedal. Do not use shoes which do not engage the pedals correctly.

Practice is required to learn to engage and disengage the foot safely. Until engaging and disengaging the foot becomes a reflex action, the technique requires concentration which can distract your attention and cause you to lose control and fall. Practice engaging and disengaging clipless pedals in a place where there are no obstacles, hazards or traffic; and be sure to follow the pedal manufacturer’s setup and service instructions. If you do not have the manufacturer’s instructions, see your dealer or contact the manufacturer.

F. Bicycle Suspension

Many bicycles are equipped with suspension systems. There are many different types of suspension systems — too many to deal with individually in this manual. If your bicycle has a suspension system of any kind, be sure to read, understand and follow the suspension manufacturer’s setup and service instructions. If you do not have the manufacturer’s instructions, see your dealer or contact the manufacturer.

⚠️ WARNING: Failure to maintain, check and properly adjust the suspension system may result in suspension malfunction, which may cause you to lose control and fall.

If your bike has suspension, the increased speed you may develop also increases your risk of injury. For example, when braking, the front of a suspended bike dips. You could lose control and fall if you do not have experience with this system. Learn to handle your suspension system safely. See also Section 4.C.

⚠️ WARNING: Changing suspension adjustment can change the handling and braking characteristics of your bicycle. Never change suspension adjustment unless you are thoroughly familiar with the suspension system manufacturer’s instructions and recommendations, and always check for changes in the handling and braking characteristics of the bicycle after a suspension adjustment by taking a careful test ride in a hazard-free area.

Suspension can increase control and comfort by allowing the wheels to better follow the terrain. This enhanced capability may allow you to ride faster; but you must not confuse the enhanced capabilities of the bicycle with your own capabilities as a rider. Increasing your skill will take time and practice. Proceed carefully until you have learned to handle the full capabilities of your bike.

⚠️ WARNING: Not all bicycles can be safely retrofitted with some types of suspension systems. Before retrofitting a bicycle with any suspension, check with the bicycle’s manufacturer to make sure that what you want to do is compatible with the bicycle’s design. Failing to do so can result in catastrophic frame failure.
G. Tires and Tubes

WARNING: Some bicycles intended for competition are fitted with tires which are glued on to specially made rims. These are called “sew-up” or “tubular” tires. Properly mounting these tires requires specialized knowledge and skills. Ask your dealer to teach you how to mount tubulars before you attempt it on your own. An incorrectly installed tubular tire can come off the rim, causing you to loose control and fall.

1. Tires

Bicycle tires are available in many designs and specifications, ranging from general-purpose designs to tires designed to perform best under very specific weather or terrain conditions. If, once you've gained experience with your new bike, you feel that a different tire might better suit your riding needs, your dealer can help you select the most appropriate design.

The size, pressure rating, and on some high-performance tires the specific recommended use, are marked on the sidewall of the tire (see fig. 17). The part of this information which is most important to you is Tire Pressure. But some wheel rim manufacturers also specify maximum tire pressure with a label on the rim.

WARNING: Never inflate a tire beyond the maximum pressure marked on the tire’s sidewall or the wheel rim. If the maximum pressure rating for the wheel rim is lower than the maximum pressure shown on the tire, always use the lower rating. Exceeding the recommended maximum pressure may blow the tire off the rim or damage the wheel rim, which could cause damage to the bike and injury to the rider and bystanders.

The best and safest way to inflate a bicycle tire to the correct pressure is with a bicycle pump which has a built-in pressure gauge.

WARNING: There is a safety risk in using gas station air hoses or other air compressors. They are not made for bicycle tires. They move a large volume of air very rapidly, and will raise the pressure in your tire very rapidly, which could cause the tube to explode.

Tire pressure is given either as maximum pressure or as a pressure range. How a tire performs under different terrain or weather conditions depends largely on tire pressure. Inflating the tire to near its maximum recommended pressure gives the lowest rolling resistance; but also produces the harshest ride. High pressures work best on smooth, dry pavement.

Very low pressures, at the bottom of the recommended pressure range, give the best performance on smooth, slick terrain such as hard-packed clay, and on deep, loose surfaces such as deep, dry sand.

Tire pressure that is too low for your weight and the riding conditions can cause a puncture of the tube by allowing the tire to deform sufficiently to pinch the inner tube between the rim and the riding surface. It can also lead to a tire that slips of the rim in sharp turns or during aggressive moves. Both can lead to falls and injuries.
CAUTION: Pencil type automotive tire gauges can be inaccurate and should not be relied upon for consistent, accurate pressure readings. Instead, use a high quality dial gauge.

Ask your dealer to recommend the best tire pressure for the kind of riding you will most often do, and have the dealer inflate your tires to that pressure. Then, check inflation as described in Section 1.C so you’ll know how correctly inflated tires should look and feel when you don’t have access to a gauge. Some tires may need to be brought up to pressure every week or two, so it is important to check your tire pressures before every ride.

Some special high-performance tires have unidirectional treads: their tread pattern is designed to work better in one direction than in the other. The sidewall marking of a unidirectional tire will have an arrow showing the correct rotation direction. If your bike has unidirectional tires, be sure that they are mounted to rotate in the correct direction.

2. Tire Valves

There are primarily two kinds of bicycle tire valves: The Schraeder Valve and the Presta Valve. The bicycle pump you use must have the fitting appropriate to the valve stems on your bicycle.

The Schraeder valve (fig. 18a) is like the valve on a car tire. To inflate a Schraeder valve tire, remove the valve cap and clamp the pump fitting onto the end of the valve stem. To let air out of a Schraeder valve, depress the pin in the end of the valve stem with the end of a key or other appropriate object.

The Presta valve (fig. 18b) has a narrower diameter and is only found on bicycle tires. To inflate a Presta valve tire using a Presta headed bicycle pump, remove the valve cap; unscrew (counterclockwise) the valve stem lock nut; and push down on the valve stem to free it up. Then push the pump head on to the valve head, and inflate. To inflate a Presta valve with a Schraeder pump fitting, you’ll need a Presta adapter (available at your bike shop) which screws on to the valve stem once you’ve freed up the valve. The adapter fits into the Schraeder pump fitting. Close the valve after inflation. To let air out of a Presta valve, open up the valve stem lock nut and depress the valve stem.

WARNING: We highly recommend that you carry a spare inner tube when you ride your bike, unless the bike is fitted with tubeless tires. Patching a tube is an emergency repair. If you do not apply the patch correctly or apply several patches, the tube can fail, resulting in possible tube failure, which could cause you to loose control and fall. Replace a patched tube as soon as possible.

5. Service

WARNING: Technological advances have made bicycles and bicycle components more complex, and the pace of innovation is increasing. It is impossible for this manual to provide all the information required to properly repair and/or maintain your bicycle. In order to help minimize the chances of an accident and possible injury, it is critical that you have any repair or maintenance which is not specifically described in this manual performed by your dealer. Equally important is that your individual maintenance requirements will be determined by everything from your riding style to geographic location. Consult your dealer for help in determining your maintenance requirements.
**WARNING:** Many bicycle service and repair tasks require special knowledge and tools. Do not begin any adjustments or service on your bicycle until you have learned from your dealer how to properly complete them. Improper adjustment or service may result in damage to the bicycle or in an accident which can cause serious injury or death.

If you want to learn to do major service and repair work on your bike:

1. Ask your dealer for copies of the manufacturer’s installation and service instructions for the components on your bike, or contact the component manufacturer.
2. Ask your dealer to recommend a book on bicycle repair.
3. Ask your dealer about the availability of bicycle repair courses in your area.

We recommend that you ask your dealer to check the quality of your work the first time you work on something and before you ride the bike, just to make sure that you did everything correctly. Since that will require the time of a mechanic, there may be a modest charge for this service.

We also recommend that you ask your dealer for guidance on what spare parts, such as tires, inner tubes, light bulbs, batteries, Pach Kit, lubricants etc. it would be appropriate for you to have once you have learned how to replace such parts when they require replacement.

### A. Service Intervals

Some service and maintenance can and should be performed by the owner, and require no special tools or knowledge beyond what is presented in this manual.

The following are examples of the type of service you should perform yourself. All other service, maintenance and repair should be performed in a properly equipped facility by a qualified bicycle mechanic using the correct tools and procedures specified by the manufacturer.

1. **Break-in Period:** Your bike will last longer and work better if you break it in before riding it hard. Control cables and wheel spokes may stretch or “seat” when a new bike is first used and may require readjustment by your dealer. Your Mechanical Safety Check (Section 1.C) will help you identify some things that need readjustment. But even if everything seems fine to you, it’s best to take your bike back to the dealer for a checkup. Dealers typically suggest you bring the bike in for a 30 day checkup. Another way to judge when it’s time for the first checkup is to bring the bike in after three to five hours of hard off-road use, or about 10 to 15 hours of on-road or more casual off-road use. But if you think something is wrong with the bike, take it to your dealer before riding it again.

2. **Before every ride:** Mechanical Safety Check (Section 1.C)

3. **After every long or hard ride;** if the bike has been exposed to water or grit; or at least every 100 miles: Clean the bike and lightly lubricate the chain’s rollers with a good quality bicycle chain lubricant. Wipe off excess lubricant with a lint-free cloth. Lubrication is a function of climate. Talk to your dealer about the best lubricants and the recommended lubrication frequency for your area.

4. **After every long or hard ride or after every 10 to 20 hours of riding:**
   - Squeeze the front brake and rock the bike forward and back. Everything feel solid? If you feel a clunk with each forward or backward movement of the bike, you probably have a loose headset. Have your dealer check it.
   - Lift the front wheel off the ground and swing it from side to side. Feel
smooth? If you feel any binding or roughness in the steering, you may have a tight headset. Have your dealer check it.

- Grab one pedal and rock it toward and away from the centerline of the bike; then do the same with the other pedal. Anything feel loose? If so, have your dealer check it.

- Take a look at the brake pads. Starting to look worn or not hitting the wheel rim squarely? Time to have the dealer adjust or replace them.

- Carefully check the control cables and cable housings. Any rust? Kinks? Fraying? If so, have your dealer replace them.

- Squeeze each adjoining pair of spokes on either side of each wheel between your thumb and index finger. Do they all feel about the same? If any feel loose, have your dealer check the wheel for tension and trueness.

- Check the tires for excess wear, cuts or bruises. Have your dealer replace them if necessary.

- Check the wheel rims for excess wear, dings, dents and scratches. Consult your dealer if you see any rim damage.

- Check to make sure that all parts and accessories are still secure, and tighten any which are not.

- Check the frame, particularly in the area around all tube joints; the handlebars; the stem; and the seatpost for any deep scratches, cracks or discoloration. These are signs of stress-caused fatigue and indicate that a part is at the end of its useful life and needs to be replaced. See also Appendix B.

**WARNING:** Like any mechanical device, a bicycle and its components are subject to wear and stress. Different materials and mechanisms wear or fatigue from stress at different rates and have different life cycles. If a component’s life cycle is exceeded, the component can suddenly and catastrophically fail, causing serious injury or death to the rider. Scratches, cracks, fraying and discoloration are signs of stress-caused fatigue and indicate that a part is at the end of its useful life and needs to be replaced. While the materials and workmanship of your bicycle or of individual components may be covered by a warranty for a specified period of time by the manufacturer, this is no guarantee that the product will last the term of the warranty. Product life is often related to the kind of riding you do and to the treatment to which you submit the bicycle. The bicycle’s warranty is not meant to suggest that the bicycle cannot be broken or will last forever. It only means that the bicycle is covered subject to the terms of the warranty. Please be sure to read Appendix A, Intended Use of your bicycle and Appendix B, The lifespan of your bike and its components, starting on page 28.

5. As required: If either brake lever fails the Mechanical Safety Check (Section 1.C), don’t ride the bike. Have your dealer check the brakes.

If the chain won’t shift smoothly and quietly from gear to gear, the derailleur is out of adjustment. See your dealer.

6. Every 25 (hard off-road) to 50 (on-road) hours of riding: Take your bike to your dealer for a complete checkup.

**B. If your bicycle sustains an impact:**

First, check yourself for injuries, and take care of them as best you can. Seek medical help if necessary.

Next, check your bike for damage.

After any crash, take your bike to your dealer for a thorough check.
Carbon composite components, including frames, wheels, handlebars, stems, cranksets, brakes, etc. which have sustained an impact must not be ridden until they have been disassembled and thoroughly inspected by a qualified mechanic.

See also Appendix B, Lifespan of your bike and its components.

⚠️ WARNING: A crash or other impact can put extraordinary stress on bicycle components, causing them to fatigue prematurely. Components suffering from stress fatigue can fail suddenly and catastrophically, causing loss of control, serious injury or death.

Appendix A

Intended use of your bicycle

⚠️ WARNING: Understand your bike and its intended use. Choosing the wrong bicycle for your purpose can be hazardous. Using your bike the wrong way is dangerous.

No one type of bicycle is suited for all purposes. Your retailer can help you pick the “right tool for the job” and help you understand its limitations. There are many types of bicycles and many variations within each type. There are many types of mountain, road, racing, hybrid, touring, cyclocross and tandem bicycles.

There are also bicycles that mix features. For example, there are road/racing bikes with triple cranks. These bikes have the low gearing of a touring bike, the quick handling of a racing bike, but are not well suited for carrying heavy loads on a tour. For that purpose you want a touring bike.

Within each of type of bicycle, one can optimize for certain purposes. Visit your bicycle shop and find someone with expertise in the area that interests you. Do your own homework. Seemingly small changes such as the choice of tires can improve or diminish the performance of a bicycle for a certain purpose.

On the following pages, we generally outline the intended uses of various types of bikes.

Industry usage conditions are generalized and evolving. Consult your dealer about how you intend to use your bike. “If your bike is equipped like legally required it might be used like explained in the following:"

34 Bicycle Owner’s Manual | Pedelec Impulse Evo Version 1
**High-Performance Road**

**CONDITION 1**

Bikes designed for riding on a paved surface where the tires do not lose ground contact.

**INTENDED** To be ridden on paved roads only.

**NOT INTENDED** For off-road, cyclocross, or touring with racks or panniers.

**TRADE OFF** Material use is optimized to deliver both light weight and specific performance. You must understand that (1) these types of bikes are intended to give an aggressive racer or competitive cyclist a performance advantage over a relatively short product life, (2) a less aggressive rider will enjoy longer frame life, (3) you are choosing light weight (shorter frame life) over more frame weight and a longer frame life, (4) you are choosing light weight over more dent resistant or rugged frames that weigh more. All frames that are very light need frequent inspection. These frames are likely to be damaged or broken in a crash. They are not designed to take abuse or be a rugged workhorse. See also Appendix B.

**MAXIMUM WEIGHT LIMIT**

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* Seat Bag /Handlebar Bag Only

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**General Purpose Riding**

**CONDITION 2**

Bikes designed for riding Condition 1, plus smooth gravel roads and improved trails with moderate grades where the tires do not lose ground contact.

**INTENDED** For paved roads, gravel or dirt roads that are in good condition, and bike paths.

**NOT INTENDED** For off-road or mountain bike use, or for any kind of jumping. Some of these bikes have suspension features, but these features are designed to add comfort, not off-road capability. Some come with relatively wide tires that are well suited to gravel or dirt paths. Some come with relatively narrow tires that are best suited to faster riding on pavement. If you ride on gravel or dirt paths, carry heavier loads or want more tire durability talk to your dealer about wider tires.

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for Touring or Trekking

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Cross-Country, Marathon, Hardtails

CONDITION 3

Bikes designed for riding Conditions 1 and 2, plus rough trails, small obstacles, and smooth technical areas, including areas where momentary loss of tire contact with the ground may occur. NOT jumping. All mountain bikes without rear suspension are Condition 3, and so are some lightweight rear suspension models.

INTENDED For cross-country riding and racing which ranges from mild to aggressive over intermediate terrain (e.g., hilly with small obstacles like roots, rocks, loose surfaces and hard pack and depressions). Cross-country and marathon equipment (tires, shocks, frames, drive trains) are light-weight, favoring nimble speed over brute force. Suspension travel is relatively short since the bike is intended to move quickly on the ground.

NOT INTENDED For Hardcore Freeriding, Extreme Downhill, Dirt Jumping, Slopestyle, or very aggressive or extreme riding. No spending time in the air landing hard and hammering through obstacles.

TRADE OFF Cross-Country bikes are lighter, faster to ride uphill, and more nimble than All-Mountain bikes. Cross-Country and Marathon bikes trade off some ruggedness for pedaling efficiency and uphill speed.

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* Seat Bag Only

Front suspension frames manufactured with original equipment seat stay and dropout rack mounts only

300 / 136 55 / 25 355 / 161

All Mountain

CONDITION 4

Bikes designed for riding Conditions 1, 2, and 3, plus rough technical areas, moderately sized obstacles, and small jumps.

INTENDED For trail and uphill riding. All-Mountain bicycles are: (1) more heavy duty than cross country bikes, but less heavy duty than Freeride bikes, (2) lighter and more nimble than Freeride bikes, (3) heavier and have more suspension travel than a cross country bike, allowing them to be ridden in more difficult terrain, over larger obstacles and moderate jumps, (4) intermediate in suspension travel and use components that fit the intermediate intended use, (5) cover a fairly wide range of intended use, and within this range are models that are more or less heavy duty. Talk to your retailer about your needs and these models.

NOT INTENDED For use in extreme forms of jumping/riding such as hardcore mountain, Freeriding, Downhill, North Shore, Dirt Jumping, Hucking etc. No large drop offs, jumps or launches (wooden structures, dirt embankments) requiring long suspension travel or heavy duty components; and no spending time in the air landing hard and hammering through obstacles.

TRADE OFF All-Mountain bikes are more rugged than cross country bikes, for riding more difficult terrain. All-Mountain bikes are heavier and harder to ride uphill than cross country bikes. All-Mountain bikes are lighter, more nimble and easier to ride uphill than Freeride bikes. All-Mountain bikes are not as rugged as Freeride bikes and must not be used for more extreme riding and terrain.

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Gravity, Freeride, and Downhill

CONDITION 5

Bikes designed for jumping, hucking, high speeds, or aggressive riding on rougher surfaces, or landing on flat surfaces. However, this type of riding is extremely hazardous and puts unpredictable forces on a bicycle which may overload the frame, fork, or parts. If you choose to ride in Condition 5 terrain, you should take appropriate safety precautions such as more frequent bike inspections and replacement of equipment. You should also wear comprehensive safety equipment such as a full-face helmet, pads, and body armor.

INTENDED For riding that includes the most difficult terrain that only very skilled riders should attempt.

Gravity, Freeride, and Downhill are terms which describe hardcore mountain, north shore, slopestyle. This is “extreme” riding and the terms describing it are constantly evolving.

Gravity, Freeride, and Downhill bikes are: (1) heavier and have more suspension travel than All-Mountain bikes, allowing them to be ridden in more difficult terrain, over larger obstacles and larger jumps, (2) the longest in suspension travel and use components that fit heavy duty intended use. While all that is true, there is no guarantee that extreme riding will not break a Freeride bike.

The terrain and type of riding that Freeride bikes are designed for is inherently dangerous. Appropriate equipment, such as a Freeride bike, does not change this reality. In this kind of riding, bad judgment, bad luck, or riding beyond your capabilities can easily result in an accident, where you could be seriously injured, paralyzed or killed.

NOT INTENDED To be an excuse to try anything. Read Section 2. F, p. 10.

TRADE OFF Freeride bikes are more rugged than All-Mountain bikes, for riding more difficult terrain. Freeride bikes are heavier and harder to ride uphill than All-Mountain bikes.

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* Seat Bag Only
Dirt Jump

CONDITION 5

Bikes designed for jumping, hucking, high speeds, or aggressive riding on rougher surfaces, or landing on flat surfaces. However, this type of riding is extremely hazardous and puts unpredictable forces on a bicycle which may overload the frame, fork, or parts. If you choose to ride in Condition 5 terrain, you should take appropriate safety precautions such as more frequent bike inspections and replacement of equipment. You should also wear comprehensive safety equipment such as a full-face helmet, pads, and body armor.

INTENDED For man-made dirt jumps, ramps, skate parks other predictable obstacles and terrain where riders need and use skill and bike control, rather than suspension. Dirt Jumping bikes are used much like heavy duty BMX bikes.

A Dirt Jumping bike does not give you skills to jump. Read Section 2. F, p. 10.

NOT INTENDED For terrain, drop offs or landings where large amounts of suspension travel are needed to help absorb the shock of landing and help maintain control.

TRADE OFF  Dirt Jumping bikes are lighter and more nimble than Freeride bikes, but they have no rear suspension and the suspension travel in the front is much shorter.

Cyclo-cross

CONDITION 2

Bikes designed for riding Condition 1, plus smooth gravel roads and improved trails with moderate grades where the tires do not lose ground contact plus cyclo cross courses.

INTENDED For cyclo-cross riding, training and racing. Cyclo-cross involves riding on a variety of terrain and surfaces including dirt or mud surfaces. Cyclo-cross bikes also work well for all weather rough road riding and commuting.

NOT INTENDED For off road or mountain bike use, or jumping. Cyclo-cross riders and racers dismount before reaching an obstacle, carry their bike over the obstacle and then remount. Cyclo-cross bikes are not intended for mountain bike use. The relatively large road bike size wheels are faster than the smaller mountain bike wheels, but not as strong.

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Road Tandems

CONDITION 1

Bikes designed for riding on a paved surface where the tires do not lose ground contact.

INTENDED Are designed to be ridden on paved roads only. They are not designed for mountain biking or off-road use.

NOT INTENDED Road tandem should not be taken off-road or used as a mountain tandem.

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Mountain Tandems

CONDITION 2

Bikes designed for riding Condition 1, plus smooth gravel roads and improved trails with moderate grades where the tires do not lose ground contact.

INTENDED The challenges of mountain biking are obvious. The added challenges of tandem riding mean that you should limit off-road tandem riding to easy-moderate terrain.

NOT INTENDED For very aggressive mountain bike riding. Mountain tandems are most definitely NOT for Downhill, Freeriding, North Shore. Choose terrain with the abilities of both the Tandem’s captain and stoker in mind.

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Appendix B

The lifespan of your bike and its components

1. Nothing Lasts Forever, Including Your Bike.

When the useful life of your bike or its components is over, continued use is hazardous.

Every bicycle and its component parts have a finite, limited useful life. The length of that life will vary with the construction and materials used in the frame and components; the maintenance and care the frame and components receive over their life; and the type and amount of use to which the frame and components are subjected. Use in competitive events, trick riding, ramp riding, jumping, aggressive riding, riding on severe terrain, riding in severe climates, riding with heavy loads, commercial activities and other types of non-standard use can dramatically shorten the life of the frame and components. Any one or a combination of these conditions may result in an unpredictable failure.

All aspects of use being identical, lightweight bicycles and their components will usually have a shorter life than heavier bicycles and their components. In selecting a lightweight bicycle or components you are making a tradeoff, favoring the higher performance that comes with lighter weight over longevity. So, if you choose lightweight, high performance equipment, be sure to have it inspected frequently.

You should have your bicycle and its components checked periodically by your dealer for indicators of stress and/or potential failure, including cracks, deformation, corrosion, paint peeling, dents, and any other indicators of potential problems, inappropriate use or abuse. These are important safety checks and very important to help prevent accidents, bodily injury to the rider and shortened product life.

2. Perspective

Today’s high-performance bicycles require frequent and careful inspection and service. In this Appendix we try to explain some underlying material science basics and how they relate to your bicycle. We discuss some of the trade-offs made in designing your bicycle and what you can expect from your bicycle; and we provide important, basic guidelines on how to maintain and inspect it. We cannot teach you everything you need to know to properly inspect and service your bicycle; and that is why we repeatedly urge you to take your bicycle to your dealer for professional care and attention.

![WARNING: Frequent inspection of your bike is important to your safety. Follow the Mechanical Safety Check in Section 1.C of this Manual before every ride.]

Periodic, more detailed inspection of your bicycle is important. How often this more detailed inspection is needed depends upon you.

You, the rider/owner, have control and knowledge of how often you use your bike, how hard you use it and where you use it. Because your dealer cannot track your use, you must take responsibility for periodically bringing your bike to your dealer for inspection and service. Your dealer will help you decide what frequency of inspection and service is appropriate for how and where you use your bike.

For your safety, understanding and communication with your dealer, we urge you to read this Appendix in its entirety. The materials used to make your bike determine how and how frequently to inspect.
Ignoring this WARNING can lead to frame, fork or other component failure, which can result in serious injury or death.

A. Understanding metals

Steel is the traditional material for building bicycle frames. It has good characteristics, but in high performance bicycles, steel has been largely replaced by aluminum, carbon fibre and some titanium. The main factor driving this change is interest by cycling enthusiasts in lighter bicycles.

Properties of Metals

Please understand that there is no simple statement that can be made that characterizes the use of different metals for bicycles. What is true is how the metal chosen is applied is much more important than the material alone. One must look at the way the bike is designed, tested, manufactured, supported along with the characteristics of the metal rather than seeking a simplistic answer.

Metals vary widely in their resistance to corrosion. Steel must be protected or rust will attack it. Aluminum and Titanium quickly develop an oxide film that protects the metal from further corrosion. Both are therefore quite resistant to corrosion. Aluminum is not perfectly corrosion resistant, and particular care must be used where it contacts other metals and galvanic corrosion can occur.

Metals are comparatively ductile. Ductile means bending, buckling and stretching before breaking. Generally speaking, of the common bicycle frame building materials steel is the most ductile, titanium less ductile, followed by aluminum.

Metals vary in density. Density is weight per unit of material. Steel weighs 7.8 grams/cm³ (grams per cubic centimeter), titanium 4.5 grams/cm³, aluminum 2.75 grams/cm³. Contrast these numbers with carbon fiber composite at 1.45 grams/cm³.

Metals are subject to fatigue. With enough cycles of use, at high enough loads, metals will eventually develop cracks that lead to failure. It is very important that you read The basics of metal fatigue below.

Let’s say you hit a curb, ditch, rock, car, another cyclist or other object. At any speed above a fast walk, your body will continue to move forward, momentum carrying you over the front of the bike. You cannot and will not stay on the bike, and what happens to the frame, fork and other components is irrelevant to what happens to your body.

What should you expect from your metal frame? It depends on many complex factors, which is why we tell you that crashworthiness cannot be a design criteria. With that important note, we can tell you that if the impact is hard enough the fork or frame may be bent or buckled. On a steel bike, the steel fork may be severely bent and the frame undamaged. Aluminum is less ductile than steel, but you can expect the fork and frame to be bent or buckled. Hit harder and the top tube may be broken in tension and the down tube buckled. Hit harder and the top tube may be broken, the down tube buckled and broken, leaving the head tube and fork separated from the main triangle.

When a metal bike crashes, you will usually see some evidence of this ductility in bent, buckled or folded metal.

It is now common for the main frame to be made of metal and the fork of carbon fiber. See Section B, Understanding composites below. The relative ductility of metals and the lack of ductility of carbon fiber means that in a crash scenario you can expect some bending or bucking in the metal but none in the carbon. Below some load the carbon fork may be intact even
though the frame is damaged. Above some load the carbon fork will be completely broken.

### The basics of metal fatigue

Common sense tells us that nothing that is used lasts forever. The more you use something, and the harder you use it, and the worse the conditions you use it in, the shorter its life.

Fatigue is the term used to describe accumulated damage to a part caused by repeated loading. To cause fatigue damage, the load the part receives must be great enough. A crude, often-used example is bending a paper clip back and forth (repeated loading) until it breaks. This simple definition will help you understand that fatigue has nothing to do with time or age. A bicycle in a garage does not fatigue. Fatigue happens only through use.

So what kind of “damage” are we talking about? On a microscopic level, a crack forms in a highly stressed area. As the load is repeatedly applied, the crack grows. At some point the crack becomes visible to the naked eye. Eventually it becomes so large that the part is too weak to carry the load that it could carry without the crack. At that point there can be a complete and immediate failure of the part.

One can design a part that is so strong that fatigue life is nearly infinite. This requires a lot of material and a lot of weight. Any structure that must be light and strong will have a finite fatigue life. Aircraft, race cars, motorcycles all have parts with finite fatigue lives. If you wanted a bicycle with an infinite fatigue life, it would weigh far more than any bicycle sold today. So we all make a tradeoff: the wonderful, lightweight performance we want requires that we inspect the structure.

<table>
<thead>
<tr>
<th>What to look for</th>
<th>Simple Rule</th>
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<td><strong>once a cracks starts it can grow and grow fast.</strong> Think about the crack as forming a pathway to failure. This means that any crack is potentially dangerous and will only become more dangerous.</td>
<td><strong>simple rule 1</strong>: if you find crack, replace the part.</td>
</tr>
<tr>
<td><strong>corrosion speeds damage.</strong> Cracks grow more quickly when they are in a corrosive environment. Think about the corrosive solution as further weakening and extending the crack.</td>
<td><strong>simple rule 2</strong>: clean your bike, lubricate your bike, protect your bike from salt, remove any salt as soon as you can. Repair cracks in the paint or powder coating.</td>
</tr>
<tr>
<td><strong>stains and discoloration can occur near a crack.</strong> Such staining may be a warning sign that a crack exists.</td>
<td><strong>simple rule 3</strong>: inspect and investigate any staining to see if it is associated with a crack.</td>
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<tr>
<td><strong>significant scratches, gouges, dents or scoring create starting points for cracks.</strong> Think about the cut surface as a focal point for stress (in fact engineers call such areas “stress risers,” areas where the stress is increased). Perhaps you have seen glass cut? Recall how the glass was scored and then broke on the scored line.</td>
<td><strong>simple rule 4</strong>: do not scratch, gouge or score any surface. If you do, pay frequent attention to this area or replace the part.</td>
</tr>
<tr>
<td><strong>some cracks (particularly larger ones) may make creaking noise as you ride.</strong> Think about such a noise as a serious warning signal. Note that a well-maintained bicycle will be very quiet and free of creaks and squeaks.</td>
<td><strong>simple rule 5</strong>: investigate and find the source of any noise. It may not be a crack, but whatever is causing the noise should be fixed promptly.</td>
</tr>
</tbody>
</table>

In most cases a fatigue crack is not a defect. It is a sign that the part has been worn out, a sign the part has reached the end of its useful life. When your car tires wear down to the point that the tread bars are contacting the road, those tires are not defective. Those tires are worn out and the tread...
bar says “time for replacement.” When a metal part shows a fatigue crack, it is worn out. The crack says “time for replacement.”

**Fatigue Is Not A Perfectly Predictable Science**

Fatigue is not a perfectly predictable science, but here are some general factors to help you and your dealer determine how often your bicycle should be inspected. The more you fit the “shorten product life” profile, the more frequent your need to inspect. The more you fit the “lengthen product life” profile, the less frequent your need to inspect.

**Factors that shorten product life:**
- Hard, harsh riding style
- “Hits”, crashes, jumps, other “shots” to the bike
- High mileage
- Higher body weight
- Stronger, more fit, more aggressive rider
- Corrosive environment (wet, salt air, winter road salt, accumulated sweat)
- Presence of abrasive mud, dirt, sand, soil in riding environment

**Factors that lengthen product life:**
- Smooth, fluid riding style
- No “hits”, crashes, jumps, other “shots” to the bike
- Low mileage
- Lower body weight
- Less aggressive rider
- Non-corrosive environment (dry, salt-free air)
- Clean riding environment

**WARNING:** Do not ride a bicycle or component with any crack, bulge or dent, even a small one. Riding a cracked frame, fork or component could lead to complete failure, with risk of serious injury or death.

**B. Understanding composites**

All riders must understand a fundamental reality of composites. Composite materials constructed of carbon fibers are strong and light, but when crashed or overloaded, carbon fibers do not bend, they break.

**What Are Composites?**

The term “composites” refers to the fact that a part or parts are made up of different components or materials. You’ve heard the term “carbon fiber bike.” This really means “composite bike.”

Carbon fiber composites are typically a strong, light fiber in a matrix of plastic, molded to form a shape. Carbon composites are light relative to metals. Steel weighs 7.8 grams/cm³ (grams per cubic centimeter), titanium 4.5 grams/cm³, aluminum 2.75 grams/cm³. Contrast these numbers with carbon fiber composite at 1.45 grams/cm³.

The composites with the best strength-to-weight ratios are made of carbon fiber in a matrix of epoxy plastic. The epoxy matrix bonds the carbon fibers together, transfers load to other fibers, and provides a smooth outer surface. The carbon fibers are the “skeleton” that carries the load.
**Why Are Composites Used?**

Unlike metals, which have uniform properties in all directions (engineers call this isotropic), carbon fibers can be placed in specific orientations to optimize the structure for particular loads. The choice of where to place the carbon fibers gives engineers a powerful tool to create strong, light bicycles. Engineers may also orient fibers to suit other goals such as comfort and vibration damping.

Carbon fiber composites are very corrosion resistant, much more so than most metals.

Think about carbon fiber or fiberglass boats.

Carbon fiber materials have a very high strength-to-weight ratio.

**What Are The Limits Of Composites?**

Well designed “composite” or carbon fiber bicycles and components have long fatigue lives, usually better than their metal equivalents.

While fatigue life is an advantage of carbon fiber, you must still regularly inspect your carbon fiber frame, fork, or components.

Carbon fiber composites are not ductile. Once a carbon structure is overloaded, it will not bend; it will break. At and near the break, there will be rough, sharp edges and maybe delamination of carbon fiber or carbon fiber fabric layers. There will be no bending, buckling, or stretching.

**If You Hit Something Or Have A Crash, What Can You Expect From Your Carbon Fiber Bike?**

⚠️ **WARNING:** Defects and cracks in composites might appear without being visible! If you have had a crash, ear unusual noises or feel a difference while riding, let your dealer check the bike or the part. Don’t continue the ride before having the bike or part being checked!

Let’s say you hit a curb, ditch, rock, car, other cyclist or other object. At any speed above a fast walk, your body will continue to move forward, the momentum carrying you over the front of the bike. You cannot and will not stay on the bike and what happens to the frame, fork and other components is irrelevant to what happens to your body.

What should you expect from your carbon frame? It depends on many complex factors. But we can tell you that if the impact is hard enough, the fork or frame may be completely broken. Note the significant difference in behavior between carbon and metal. See Section 2. A, Understanding metals in this Appendix. Even if the carbon frame was twice as strong as a metal frame, once the carbon frame is overloaded it will not bend, it will break completely.

⚠️ **WARNING:** Be aware that high temperature in a confined environment can affect the integrity of composite materials, resulting in component failure which could cause you to lose control and fall. This begins at temperatures like in a car, standing in bright sunlight for a while!

**Inspection of Composite Frame, Fork, and Components**

**Cracks:**

Inspect for cracks, broken, or splintered areas. Any crack is serious.
Do not ride any bicycle or component that has a crack of any size.

**Delamination:**

⚠️ **WARNING:** Delaminations in composites might appear without being visible! If you have had a crash, hear unusual noises or feel a difference while riding, let your dealer check the bike or the part. Don`t continue the ride before having the bike or part being checked!

Delamination is serious damage. Composites are made from layers of fabric. Delamination means that the layers of fabric are no longer bonded together. Do not ride any bicycle or component that has any delamination. These are some delamination clues:

1. A cloudy or white area. This kind of area looks different from the ordinary undamaged areas. Undamaged areas will look glassy, shiny, or “deep,” as if one was looking into a clear liquid. Delaminated areas will look opaque and cloudy.
2. Bulging or deformed shape. If delamination occurs, the surface shape may change. The surface may have a bump, a bulge, soft spot, or not be smooth and fair.
3. A difference in sound when tapping the surface. If you gently tap the surface of an undamaged composite you will hear a consistent sound, usually a hard, sharp sound. If you then tap a delaminated area, you will hear a different sound, usually duller, less sharp.

**Unusual Noises:**

Either a crack or delamination can cause creaking noises while riding. Think about such a noise as a serious warning signal. A well maintained bicycle will be very quiet and free of creaks and squeaks. Investigate and find the source of any noise. It may not be a crack or delamination, but whatever is causing the noise must be fixed or replaced before riding.

⚠️ **WARNING:** Do not ride a bicycle or component with any delamination or crack. Riding a delaminated or cracked frame, fork or other component could lead to complete failure, with risk of serious injury or death.

**C. Understanding components**

It is often necessary to remove and disassemble components in order to properly and carefully inspect them. This is a job for a professional bicycle mechanic with the special tools, skills and experience to inspect and service today’s high-tech high-performance bicycles and their components.

**Aftermarket “Super Light” components**

Think carefully about your rider profile as outlined above. The more you fit the “shorten product life” profile, the more you must question the use of super light components. The more you fit the “lengthen product life” profile, the more likely it is that lighter components may be suitable for you. Discuss your needs and your profile very honestly with your dealer. Take these choices seriously and understand that you are responsible for the changes.

A useful slogan to discuss with your dealer if you contemplate changing components is “Strong, Light, Cheap –pick two.”

**Original Equipment components**

Bicycle and component manufacturers tests the fatigue life of the components that are original equipment on your bike. This means that they have met test criteria and have reasonable fatigue life. It does not mean that the original components will last forever. They won’t.
Appendix C
Coaster Brake

1. How the coaster brake works

The coaster brake is a sealed mechanism which is a part of the bicycle’s rear wheel hub. The brake is activated by reversing the rotation of the pedal cranks (see fig. 5). Start with the pedal cranks in a nearly horizontal position, with the front pedal in about the 4 o’clock position, and apply downward foot pressure on the pedal that is to the rear. About 1/8 turn rotation will activate the brake. The more downward pressure you apply, the more braking force, up to the point where the rear wheel stops rotating and begins to skid.

⚠️ WARNING: Before riding, make sure that the brake is working properly. If it is not working properly, have the bicycle checked by your dealer before you ride it.

⚠️ WARNING: If your bike has only a coaster brake, ride conservatively. A single rear brake does not have the stopping power of front-and-rear brake systems.

2. Adjusting your coaster brake

Coaster brake service and adjustment requires special tools and special knowledge. Do not attempt to disassemble or service your coaster brake. Take the bicycle to your dealer for coaster brake service.

fig. 5

Appendix D
Fastener Torque Specifications

Correct tightening torque of threaded fasteners is very important to your safety. Always tighten fasteners to the correct torque. In case of a conflict between the instructions in this manual and information provided by a component manufacturer, consult with your dealer or the manufacturer’s customer service representative for clarification. Bolts that are too tight can stretch and deform. Bolts that are too loose can move and fatigue. Either mistake can lead to a sudden failure of the bolt.

Always use a correctly calibrated torque wrench to tighten critical fasteners on your bike. Carefully follow the torque wrench manufacturer’s instructions on the correct way to set and use the torque wrench for accurate results.

FASTENER RECOMMENDED TORQUE

WHEELS
PEDALS
SEAT POST CLAMP
SADDLE CLAMP
STEERER CLAMP
HANDLEBAR CLAMP
CONTROL LEVER CLAMPS
# TABLE OF CONTENTS

I. Introduction
   » I.I CD
   » I.II Service book
   » I.III Declarations of conformity
   » I.IV Explanation of safety symbols
   » I.V Customer service

II. General safety information

III. Legal regulations
   » III.I General
   » III.II Legal regulations in Germany

IV. Intended use
   » IV.I Pedelec
   » IV.II E-Mountainbike

1. The Pedelec Impulse Evo and its components

2. Quick-start guide
   » 2.1 Charging the battery
   » 2.2 Inserting and locking into place a battery
   » 2.3 Switching on the Pedelec
   » 2.4 Changing assist mode
   » 2.5 Enabling push assist
   » 2.6 Configuring settings in the menu
     » 2.6.1 Go to the main menu
     » 2.6.2 Navigating within a menu
   » 2.6.3 Returning from the menu
   » 2.7 Changing ride profile
   » 2.8 Switching off the Pedelec
   » 2.9 Unlocking and removing the battery
3. Drive unit, display and easy-reach control

» 3.1 Safety information
» 3.2 Technical details
» 3.3 Overview and basic functions
» 3.3.1 Switching on the Pedelec
» 3.3.2 Switching off the Pedelec
» 3.3.3 Battery charge level and remaining range
» 3.3.4 Changing assist mode
» 3.3.5 Using push assist
» 3.3.6 SET favourites
» 3.3.6.1 Display of SET favourites in the start menu
» 3.3.6.2 Preselecting SET favourites
» 3.3.6.3 Configuring settings in the menu
» 3.3.6.4 Go to the main menu
» 3.3.6.5 Navigating within a menu
» 3.3.6.6 Returning to the next-highest menu level
» 3.3.6.7 Returning to the start menu
» 3.3.6.8 Menu structure
» 3.3.6.9 Show ride data
» 3.3.6.10 Deleting trip data
» 3.3.6.11 Deleting tour data
» 3.3.6.12 Deleting trip data
» 3.3.6.13 Deleting tour data
» 3.3.6.14 Contrast
» 3.3.6.15 Brightness
» 3.3.6.16 Language
» 3.3.6.17 Unit
» 3.3.6.18 Date
» 3.3.6.19 Time
» 3.3.6.20 Wheel circumference
» 3.3.6.21 Light reserve

4. App: Impulse E-Bike navigation

» 4.1 Location from map
» 4.2 Every day
» 4.3 Leisure time
» 4.4 Impulse Evo Smart display: Show route
» 4.5 Impulse Evo Smart display: Charging the smartphone
» 4.5.1 Tips
» 4.5.1.1 Transportation and shipping
» 4.5.1.2 Riding with a trailer and/or luggage
» 4.5.1.3 Storage
» 4.5.1.4 Cleaning
» 4.5.1.5 Disposal

5. Battery

» 5.1 Safety information
» 5.2 Technical details
» 5.2.1 Battery management system (BMS)
» 5.2.1.1 Checking the charge level
» 5.2.1.2 Checking the capacity
» 5.2.1.3 Sleep mode

6. Chargers

» 6.1 Safety information
» 6.2 Technical details
» 6.3 Overview and functions
» 6.3.1 Charging a battery
» 6.3.1.1 Battery display during the charge process
» 6.4 Tips
» 6.4.1 Cleaning
» 6.4.2 Storage
» 6.4.3 Disposal

7. Faults

» 7.1 Drive unit, display and easy-reach control
» 7.2 Battery
» 7.3 Charger
» 7.4 Other
I. Introduction

This user guide will help you to enjoy all the benefits of your Pedelec Impulse Evo and to use it correctly.

WARNING

Prior to initial use, carefully read the "Original User Guide | Pedelec Impulse Evo" and the "Original User Guide | General" (CD). Also follow the instructions from component suppliers. Familiarise yourself with the meaning and depiction of safety information in the user guide. Ensure to contact your cycle dealer in the event clarification is required. Failure to comply with safety symbols and instructions can cause electric shock, fire, serious injury and/or damage to the cycle. The manufacturer's liability and warranty are deemed null and void for damage and injury caused by a failure to adhere to safety symbols and instructions.

Keep the user guides for informational and reference purposes in the future. The guides must be passed on to all those using, looking after and repairing this Pedelec.

I.I CD

The accompanying CD contains the "Original User Guide | Pedelec Impulse Evo" in different languages. Also on the CD is the "Original User Guide | General", containing general information on cycles. Download the latest version of the user guide next time you are on the Internet. The CD can be played on any standard PC or laptop. Proceed as follows:

METHOD A

1. Insert the CD
2. Left-click twice the shelexec.exe file
3. Select the required language

METHOD B

1. Insert the CD
2. Right-click once "Open Folder to Show Files"
3. Left-click twice "Start"
4. Select the required language
5. Select "Open User Guide from CD" or "Check Online for New Version of User Guide"
The Adobe Reader application is required to read the user guide. It is on the CD and can also be downloaded free from www.adobe.com.

The print version of the "Original User Guide | General" can be ordered at no charge from:

Derby Cycle GmbH/Raleigh Univega GmbH
Siemensstraße 1-3
49661 Cloppenburg, Germany
+49 (0)4471 966-111
info@derby-cycle.com

I.III Declarations of conformity

Please take note of the accompanying declarations of conformity and keep them in a safe place.

We confirm with the declarations of conformity that all safety requirements in the directives applicable to the Pedelec and charger are satisfied.

I.II Service book

In the accompanying service book are the warranty regulations, a cycle passport, and forms to use for initial sale, maintenance and owner changes.

Keep the service book up-to-date accurately and adhere to the maintenance intervals. This will prolong the service life of your Impulse Evo and keep it safe.
**I.IV Explanation of safety symbols**

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<th><strong>DANGER</strong></th>
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<td>This symbol <img src="https://via.placeholder.com/15" alt="DANGER" /> in conjunction with the &quot;Danger&quot; word denotes a potentially dangerous situation. Failure to comply with this safety symbol may result in very serious injury or death.</td>
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<td>This symbol <img src="https://via.placeholder.com/15" alt="CAUTION" /> in conjunction with the &quot;Caution&quot; word denotes a potentially dangerous situation. Failure to comply with this safety symbol may result in minor or slight injury.</td>
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<tr>
<td>This symbol <img src="https://via.placeholder.com/15" alt="PLEASE NOTE" /> in conjunction with &quot;Please note&quot; denotes a potentially dangerous situation. Failure to comply with this safety symbol may result in damage to the Pedelec and its components.</td>
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**I.V Customer service**

If you have any questions on the cycle or its components, please contact a trained cycle dealer or the customer service team at Derby Cycle/Raleigh Univega:

Derby Cycle GmbH/Raleigh Univega GmbH  
Siemensstraße 1-3  
49661 Cloppenburg, Germany  
+49 (0)4471 966-111
**II. General safety information**

**WARNING**

Rim brakes: When cycling for long periods downhill, try to avoid continual, uninterrupted braking if possible. It may result in a reduction of braking effect or damage to the tyres. It is better to brake every now and then with "cooling times" in-between, allowing the head wind to cool the braking system. If absolutely necessary, take breaks to let the braking system cool down.

Regularly check wearing parts such as brakes, brake pads and tyres. Damaged parts can cause accidents and falls. The addition power means higher loads are applied to wearing parts on a Pedelec than on a normal cycle. Replace brake pads when their wear limit is reached. This is evident from the mark on a brake pad and when you can pull the brake lever all the way back to the handle bars.

Do not touch the motor after a long downhill ride - it can become very hot. Touching it can cause burns.

Also follow the safety instructions at the start of the next section.

**CAUTION**

Only use the cycle for its intended purpose - otherwise there is a risk of technical failure ⇒ IV. Intended use Page 55.

Observe the overall weight of the Pedelec - exceeding it can result in the breaking or failing of safety parts ⇒ 4.5.1.2 Riding with a trailer and/or luggage Page 87.

Before setting off on a ride, always check all quick-release clamps are seated tightly and correctly.

Disc brakes: The brake disc and the quick clamping lever for a wheel must be on opposite sides. If they are on the same side, there is a risk they may collide.

**PLEASE NOTE**

Have assembly and adjustment work carried out by a specialist cycle dealer. If you need to tighten something yourself, refer to the comprehensive list of torques which must be observed - in the "Original User Guide I General" (CD).

If you carry out technical modifications to your Pedelec, bear in mind national traffic regulations and applicable standards. Remember also that the warranty may become void as a result.
III. Legal regulations

III.I General

DANGER

Never ride "hands free". You must always have at least one hand on the handle bars. If you do not, you are liable to prosecution (and are also endangering your health).

Never perform any alterations to the drive unit (with which the cut-off speed is increased at speeds faster than 15.53 mph). Pedelecs whose motor rating and/or ride characteristics have been modified may no longer satisfy the legal regulations of the country of use. You may be making yourself liable to prosecution when riding on public roads with a "tuned" Pedelec. This also presents a risk of technical failure. A cycle modified this way is excluded from guarantee and warranty cover.

WARNING

We discourage allowing children under the age of 14 years to ride Pedelecs. They may not be able to cope with the speed.

Pedelecs must, as all cycles, satisfy the requirements laid down in the respective national road traffic acts.

III.II Legal regulations in Germany

Other regulations may be in place in other countries. Find out about applicable local legislation before using your Pedelec abroad.

Some of the regulations in place in Germany at the time this user guide was written:

» The motor may only be used as a pedalling aid, i.e. it may only "help" when the rider is pedalling him/herself
» The average motor power may not exceed 250 W
» The motor power must continue falling as the cycle speed keeps increasing
» The motor must cut out at a speed of 15.53 mph

IMPORTANT FOR THE RIDER

» The rider need not wear a helmet. Although in the interests of his/her own safety, a suitable helmet should always be worn.
» The rider does not require a driving license
» The rider does not require insurance
» The use of cycle paths is regulated as for normal cycles
» The use of children trailers and cycle trailers is generally permitted for Pedelecs
IV. Intended use

IV.I Pedelec

Its design and equipment mean the cycle is intended for use on public roads and paved pathways. It can also be used on easy terrain. The manufacturer and dealer accept no liability for damage resulting from use extending beyond this definition and/or failure to comply with the safety instructions in the user guide. This applies in particular for using the cycle off-road, when it is overloaded and when faults are not rectified properly. Also included in the definition of intended use are conformance to the operating, maintenance and repair conditions in the user guide and service book - stipulated by the manufacturer. Fluctuations in consumption and battery power, and a reduction in capacity due to the cycle’s age, are commonplace and technically unavoidable - and as such do not represent material defects.

IV.II E-Mountainbike

Its design and equipment mean this cycle is not intended for use on public roads. The equipment stipulated must be fitted to the cycle before it may be used on public roads. This cycle is intended to be used off-road (but not for competition use). The manufacturer and dealer accept no liability for damage resulting from any use extending beyond this definition and/or failure to comply with the safety instructions in the user guide. This applies in particular when the cycle is used in competitions, when it is overloaded and when faults are not rectified properly. Also included in the definition of intended use are conformance to the operating, maintenance and repair conditions in the user guide and service book - stipulated by the manufacturer. Fluctuations in consumption and battery power, and a reduction in capacity due to the cycle’s age, are commonplace and technically unavoidable - and as such do not represent material defects.
1. The Pedelec Impulse Evo and its components*

1. Back light
2. Luggage rack
3. Saddle
4. Seat post
5. Crossbar
6. Handle bars
7. Bell
8. Front stem
9. Easy-reach control
10. Front light
11. Headset
12. Headtube
13. Shock absorber
14. Display
15. Mudguard
16. Fork
17. Battery Include and docking station
18. Front brake
19. Hub
20. Spokes
21. Wheel rim
22. Tyre
23. Motor
24. Pedal
25. Crank
26. Inner bearing
27. Chain rings
28. Derailleur
29. Belt / chain
30. Rear stand
31. Chain stay
32. Gears
33. Sprocket assembly
34. Back brake
35. Seat stay
36. Seat tube
37. Down tube
38. Frame lock
39. Chargers

*The picture might be different to the original!
2. Quick-start guide

2.1 Charging the battery

You need not charge the battery if just taking a short test ride. You should charge it before your first longer cycle ride however, ⇒ 6.3.1 Charging a battery Page 101, because the battery is only partially charged (transportation regulations dictate that batteries are supplied partially charged - by approx. 50%).

Perform a learn cycle. You should drain a new, fully charged battery once until the assist function stops, and without recharging it in-between. By doing so, the battery "learns" its capacity, and the actual capacity matches the charge level display. Please perform a learn cycle every six months or 3,106,9 miles. If you do not repeat the cycle from time to time, the difference between actual battery capacity and charge level display will become greater and greater.

2.2 Inserting and locking into place a battery

PLEASE NOTE

Hold the battery tight so it does not fall. It might be damaged otherwise.

One-key system: The same key can be used for cycle and battery lock.

1. Hold the battery at angle of 80°, slightly tilted to the left in front of the docking station.

2. Place the battery catches into the dents provided.

3. Push the battery forwards and upwards into the docking station until the locking mechanism engages.

4. Remove the battery key from the lock. Now the battery is locked.
2.3 Switching on the Pedelec

1. Press for 1 second the button on the easy-reach control. The display lighting is switched on for about 30 seconds. The back light is also turned on. The front light is turned on when it has been switched on from the top of the lamp. After a short time, a welcome screen is shown, followed by the start menu. If you have an Impulse Evo System with back pedal, "Please pedal" is shown. You can configure other settings from the start menu.

2.4 Changing assist mode

1. You must be in the start menu to change assist mode. Briefly press the +/− buttons to select the assist level.

<table>
<thead>
<tr>
<th>DISPLAY</th>
<th>ASSIST</th>
<th>POWER CONSUMPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>POWER</td>
<td>The assist function works very hard</td>
<td>High</td>
</tr>
<tr>
<td>SPORT</td>
<td>The assist function works medium hard</td>
<td>Medium</td>
</tr>
<tr>
<td>ECO</td>
<td>The assist function works with low power</td>
<td>Low</td>
</tr>
<tr>
<td>OFF</td>
<td>No assist</td>
<td>Very low</td>
</tr>
</tbody>
</table>
2. Assistance is provided as soon as you start pedalling. Assistance is deactivated as soon as you stop pedalling or you reach a speed of 15.53 mph.

Underneath the assist level selected is a display area showing the current assist level from the drive unit in the form of ten bars having increasing heights. The more bars are dark, the higher the assist level being provided. This display is only shown when an assist mode is selected.

2.5 Enabling push assist

WARNING

Push assist may only be used when the Pedelec is being pushed. It is not intended to be used when a rider is sitting on the cycle. There is a risk of injury when the wheels are not in contact with the ground. Push assist works up to a speed of 3.73 mph.

It provides assistance when the cycle is being pushed. This is particularly helpful for steep hills you are unable to climb with pedalling.

1. Keep the ⊗ button pressed. Push assist is activated after 3 seconds. A warning is sounded at the same time. "Note (1/1) Pushing assistance" is shown on the display. Keep the button pressed until you no longer need push assist.

2.6 Configuring settings in the menu

2.6.1 Go to the main menu

1. When you are in the start menu, press the ⊗ button for 3 seconds. You access the main menu.

2.6.2 Navigating within a menu

1. Navigate to the required place using the ⊔/⊕ buttons. The option selected is shown with a black background.

2. Confirm your selection by briefly pressing the ⊗ button. You access the next-lowest menu level.
2.6.3 Returning from the menu

There are three ways to return from a menu to the next-highest menu level or start menu:

a) Back option
1. Navigate to the Back option using the \( \ominus/\odot \) buttons. It has a black background when selected.
2. Confirm with the \( \odot \) button. You access the next-highest level.

b) Brief pressing of the \( \odot \) button
1. If there is no Back option, and one of the options displayed is selected, briefly press the \( \odot \) button to return to the next-highest level.

b) Prolonged pressing of the \( \odot \) button
1. Pressing the \( \odot \) button for about 3 seconds returns you to the start menu.

2.7 Changing ride profile

1. Press for 3 seconds the \( \odot \) button in the start menu. You access the main menu.
2. Select main menu option "Settings" using the \( \ominus/\odot \) buttons. The option selected is shown with a black background.
3. Confirm by briefly pressing the \( \odot \) button. You access the menu options.

<table>
<thead>
<tr>
<th>Ride profile</th>
<th>Properties</th>
<th>Power on start-up</th>
<th>Power delivery</th>
<th>Maximum power</th>
<th>Power consumption</th>
</tr>
</thead>
<tbody>
<tr>
<td>Relax</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>Low</td>
</tr>
<tr>
<td>Regular</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
<td>Medium</td>
</tr>
<tr>
<td>Dynamic</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>High</td>
<td>High</td>
</tr>
</tbody>
</table>

4. Select "Device settings" using the \( \ominus/\odot \) buttons
5. Confirm with \( \odot \)
6. Select "Drive" using the \( \ominus/\odot \) buttons. The option selected is shown with a black background.
7. Confirm with the \( \odot \) button. You access the menu sub-items.
8. Select "Biking profile" using the \( \ominus/\odot \) buttons. The option selected is shown with a black background.
9. Confirm with the \( \odot \) button. You access the ride profiles.
10. Select the required option using the \( \ominus/\odot \) buttons. It has a black background.
11. Briefly press the \( \odot \) button to return to the menu sub-items.
2.8  Switching off the Pedelec

From the easy-reach control:

1. Press for 1 second the button on the easy-reach control. The goodbye screen is displayed and the Impulse Evo System is switched off.

From the battery:

1. Press the battery button twice

2. Grip the battery and rotate it out of the docking station.

PLEASE NOTE

Hold the battery tight so it does not fall. It might be damaged otherwise.

2.9 Unlocking and removing the battery

1. Hold the battery, put the key into the battery lock and turn it clockwise. Hold the key. The battery is unlocked.

The recommendation is to remove the key now and keep it in a safe place so it does not break off and is not lost.
3. Drive unit, display and easy-reach control

3.1 Safety information

**WARNING**

Do not open the drive unit. This presents a risk of electric shock. The warranty also becomes null and void. Only have repairs to the drive unit carried out by trained cycle dealers.

Always remove the battery before working on the Pedelec. The cycle could switch on without warning, seriously injuring you.

Do not allow yourself to be distracted by the display. Only configure menu settings when the Pedelec is stationary. If you do not fully concentrate on traffic, you risk being involved in an accident or falling off.

**PLEASE NOTE**

All components mounted on the drive unit, and all other drive components, may only be replaced with identical components or those approved specially for your Pedelec by the manufacturer. Overloading and damage may result otherwise.

Do not open the display. It can be damaged beyond repair.

Do not tug at the display cables or display-cable plugs. If you do so, you may break the plug-retaining lugs. If you want to detach the display – e.g. because it is no longer functioning – contact your dealer.

3.2 Technical details

**Drive unit**

<table>
<thead>
<tr>
<th>Type</th>
<th>Brushless electric motor with gear unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back pedal</td>
<td>Free-wheel</td>
</tr>
<tr>
<td>Nominal power</td>
<td>250 W</td>
</tr>
<tr>
<td>Nominal torque</td>
<td>35 Nm</td>
</tr>
<tr>
<td>Nominal voltage</td>
<td>36 V</td>
</tr>
<tr>
<td>Cut-out speed</td>
<td>15.53 mph</td>
</tr>
<tr>
<td>Permissible ambient temperature for operation</td>
<td>14°F to 122°F</td>
</tr>
<tr>
<td>Protection class</td>
<td>IP 54</td>
</tr>
<tr>
<td>Weight</td>
<td>8.8 lbs</td>
</tr>
</tbody>
</table>

**Impulse Evo display**

<table>
<thead>
<tr>
<th>Type</th>
<th>LCD with easy-reach control</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permissible ambient temperature for operation</td>
<td>14°F to 122°F</td>
</tr>
<tr>
<td>Dimensions L</td>
<td>W</td>
</tr>
<tr>
<td>Protection class</td>
<td>IP 54</td>
</tr>
<tr>
<td>Weight</td>
<td>0.27 lbs</td>
</tr>
<tr>
<td>Languages</td>
<td>DE</td>
</tr>
</tbody>
</table>
### 3.3 Overview and basic functions

<table>
<thead>
<tr>
<th>NO.</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Battery charge level + remaining range</td>
</tr>
<tr>
<td>2</td>
<td>Time ⇒ 3.4.2.9 Time Page 75</td>
</tr>
<tr>
<td>3</td>
<td>Assist mode ⇒ 3.3.4 Changing assist mode Page 66</td>
</tr>
<tr>
<td>4</td>
<td>Assist display ⇒ 3.3.4 Changing assist mode Page 66</td>
</tr>
<tr>
<td>5</td>
<td>SET favourites ⇒ 3.3.6 SET favourites Page 67</td>
</tr>
<tr>
<td>6</td>
<td>Speed</td>
</tr>
<tr>
<td>7</td>
<td>Light</td>
</tr>
</tbody>
</table>

**Impulse Evo Smart display**

<table>
<thead>
<tr>
<th>Type</th>
<th>LCD with USB charge socket, Bluetooth and easy-reach control</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permissible ambient temperature for operation</td>
<td>14°F to 122°F</td>
</tr>
<tr>
<td>Dimensions L</td>
<td>W</td>
</tr>
<tr>
<td>Protection class</td>
<td>IP 54</td>
</tr>
<tr>
<td>Weight</td>
<td>0.27 lbs</td>
</tr>
<tr>
<td>Languages</td>
<td>DE</td>
</tr>
</tbody>
</table>

**Easy-reach control**

<table>
<thead>
<tr>
<th>Type</th>
<th>Easy-reach control with 4 buttons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permissible ambient temperature for operation</td>
<td>14°F to 122°F</td>
</tr>
<tr>
<td>Protection class</td>
<td>IP 54</td>
</tr>
<tr>
<td>Weight</td>
<td>0.06 lbs</td>
</tr>
</tbody>
</table>

**Impulse Evo Smart display / Impulse Evo display**

- **USB power jack** (only on Impulse Evo Smart display)
3.3.1 Switching on the Pedelec

The system can only be activated when a sufficiently charged battery is used.

1. Press for 1 second the button on the easy-reach control. The display lighting is switched on for about 30 seconds. The back light is also turned on. The front light is turned on when it has been switched on from the top of the lamp. After a short time, a welcome screen is shown, followed by the start menu. If you have an Impulse Evo System with back pedal, "Please pedal" is shown. You can configure other settings from here.

If the cycle does not start up despite you pressing the button, press the battery button for 1 second. Then briefly press the button on the easy-reach control. If it still does not switch on, check the battery.

The back light has a sidelight function. It cannot be turned off.
3.3.2 Switching off the Pedelec

From the easy-reach control:

1. Press for 1 second the button on the easy-access control. The goodbye screen is displayed and the Impulse Evo System is switched off.

From the battery:

1. Press the battery button twice

   ![info_icon]
   You can switch off the Pedelec anywhere within the menus. The start menu does not need to be displayed for this.

   The most recent setting changes remain saved.

   If the drive unit is not required to deliver power for 20 minutes or so (because the Pedelec is stationary for example), the Impulse Evo switches off by itself.

3.3.3 Battery charge level and remaining range

The battery charge level and range are shown in the top left of the display. A battery-shaped icon shows the remaining range, telling you how long the Impulse Evo system can continue to assist you. The lower the battery charge level, the shorter the black part in the battery. The range also shows a lower value.

![high_range_icon]  ![low_range_icon]

High battery charge level and long remaining range
Low battery charge level and short remaining range

The value displayed can change quickly when the circumstances change, such as when riding up an incline after a long, flat stretch.
### 3.3.4 Changing assist mode

1. You must be in the start menu to change assist mode. Briefly press the 
   / buttons to select the assist level.

<table>
<thead>
<tr>
<th>DISPLAY</th>
<th>ASSIST</th>
<th>POWER CONSUMPTION</th>
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</thead>
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<td>Medium</td>
</tr>
<tr>
<td>ECO</td>
<td>The assist function works with low power</td>
<td>Low</td>
</tr>
<tr>
<td>OFF</td>
<td>No assist</td>
<td>Very low</td>
</tr>
</tbody>
</table>

Underneath the assist level selected is a display area showing the current assist level from the drive unit in the form of ten bars having increasing heights. The more bars are dark, the higher the assist level being provided. This display is only shown when an assist mode is selected.

---

### 3.3.5 Using push assist

It provides assistance when the cycle is being pushed.

**WARNING**

Push assist may only be used when the Pedelec is being pushed. It is not intended to be used when a rider is sitting on the cycle. There is a risk of injury when the wheels are not in contact with the ground. Push assist works up to a speed of 3.73 mph.

It provides assistance when the cycle is being pushed. This is particularly helpful for steep hills you are unable to climb with pedalling.

1. Keep the button pressed. Push assist is activated after 3 seconds. A warning is sounded at the same time.

   *Note (1/1) Pushing assistance* is shown on the display. Keep the button pressed until you no longer need push assist.

---

Push assist activated
### 3.3.6 SET favourites

#### 3.3.6.1 Display of SET favourites in the start menu

Proceed as follows to display another SET favourite in the start menu:

1. Briefly press the \( \odot \) button in the start menu. If you have selected more than one SET favourite in the main menu → 3.3.6.2 Preselecting SET favourites Page 67, the next SET favourite is shown.
2. Keep pressing the \( \odot \) button until the required SET favourite is displayed.

#### 3.3.6.2 Preselecting SET favourites

You can choose which SET favourites can be shown in the start menu.

- Trip mi/time
- Trip max/Ø
- Tour mi/Ø
- Cadence

You can select all SET favourites or just one. Proceed as follows for this:

1. Press for 3 seconds the \( \odot \) button in the start menu. You access the main menu.
2. Select main menu option "Settings" using the \( \odot/\odot \) buttons. The option selected is shown with a black background.
3. Confirm by briefly pressing the \( \odot \) button. You access the menu options.
4. Select "Personalise" using the \( \odot/\odot \) buttons. The option selected is shown with a black background.
5. Confirm with the \( \odot \) button. You access the menu sub-items.
6. Select "SET favourites" using the \( \odot/\odot \) buttons. The option selected is shown with a black background.
7. Confirm with the \( \odot \) button. You access the SET favourites.
8. Select the required option using the \( \odot/\odot \) buttons. It has a black background.
9. Briefly press the \( \odot \) button to set or remove the option in the box
10. Once you have made the selection required, you can return to the menu sub-items with "Back"
3.4 Menu

3.4.1 Configuring settings in the menu

3.4.1.1 Go to the main menu

1. When you are in the start menu, press the \( \odot \) button for 3 seconds. You access the main menu.

3.4.1.2 Navigating within a menu

1. Navigate to the required place using the \( \odot/\odot \) buttons. The option selected is shown with a black background.

2. Confirm your selection by briefly pressing the \( \odot \) button. You access the next-lowest menu level.

3.4.1.3 Returning to the next-highest menu level

There are two ways to return from a menu to the next-highest menu level:

a) Back option

1. Navigate to the Back option using the \( \odot/\odot \) buttons. It has a black background when selected.

2. Confirm with the \( \odot \) button. You return to the next-highest level.

b) Brief pressing of the \( \odot \) button

1. If there is no Back option, and one of the options displayed is selected, briefly press the \( \odot \) button to return to the next-highest level

3.4.1.4 Returning to the start menu

1. Pressing the \( \odot \) button for 3 seconds returns you to the start menu.
### 3.4.2 Menu structure

<table>
<thead>
<tr>
<th>Main menu options</th>
<th>Menu options</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Show ride data&quot;</td>
<td>Trip (in mi)</td>
</tr>
<tr>
<td></td>
<td>Trip time (in 00:00:00 format)</td>
</tr>
<tr>
<td></td>
<td>Trip max (in mph)</td>
</tr>
<tr>
<td></td>
<td>Trip Ø (in mph)</td>
</tr>
<tr>
<td></td>
<td>Tour (in mi)</td>
</tr>
<tr>
<td></td>
<td>Tour Ø (in mph)</td>
</tr>
<tr>
<td></td>
<td>Total (in mi)</td>
</tr>
<tr>
<td>&quot;Delete trip data&quot;</td>
<td>Confirm delete?</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>&quot;Delete tour data&quot;</td>
<td>Confirm delete?</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Settings</th>
<th>Menu sub-item</th>
<th>Sub-items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device settings</td>
<td>Display</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Contrast</td>
<td>-5 to +5</td>
</tr>
<tr>
<td></td>
<td>3.4.2.4 Contrast Page 73</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brightness</td>
<td>-5 to +5</td>
</tr>
<tr>
<td></td>
<td>3.4.2.5 Brightness Page 73</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Language</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3.4.2.6 Language Page 74</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Deutsch</td>
<td></td>
</tr>
<tr>
<td></td>
<td>English</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Francais</td>
<td></td>
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<tr>
<td></td>
<td>Nederlands</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Espanol</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Italiano</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Suomi</td>
<td></td>
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<tr>
<td></td>
<td>Dansk</td>
<td></td>
</tr>
<tr>
<td>Main menu options</td>
<td>Menu options</td>
<td>Menu sub-items</td>
</tr>
<tr>
<td>-------------------</td>
<td>--------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Settings</td>
<td>Device settings</td>
<td>Display</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Date</strong> 3.4.2.8 Date Page 74 <strong>Day: 01 to 31</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Time</strong> 3.4.2.9 Time Page 75 <strong>Hour: 00 to 23</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Drive</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td><strong>Climb assist</strong> 3.4.2.13 Climb assist Page 76 <strong>1 to 7</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Ride profile</strong> 3.4.2.14 Ride profile Page 77 2.7 Changing ride profile Page 60 <strong>Relax</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Main menu options</td>
<td>Menu options</td>
<td>Menu sub-items</td>
</tr>
<tr>
<td>-------------------</td>
<td>--------------</td>
<td>----------------</td>
</tr>
<tr>
<td><strong>Settings</strong></td>
<td>Personalise</td>
<td>Name [3.4.2.15 Name Page 78]</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SET favourites [3.3.6.2 Preselecting SET favourites Page 67]</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tour mi/Ø</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cadence</td>
</tr>
<tr>
<td>Other</td>
<td>Factory settings [3.4.2.17 Factory settings Page 78]</td>
<td>Reset to factory settings?</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software</td>
<td>Version [3.4.2.18 Version Page 78]</td>
<td>Display of software version</td>
</tr>
</tbody>
</table>
### 3.4.2.1 Show ride data

You can display the following menu options in the "Show ride data" main menu option:

<table>
<thead>
<tr>
<th>Menu sub-items</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trip (in mi)</td>
<td>Trip (e.g. day trip, short trip) in miles.</td>
</tr>
<tr>
<td>Trip time (in 00:00:00 format)</td>
<td>Duration of trip (e.g. day trip, short trip) in hours, minutes and seconds.</td>
</tr>
<tr>
<td>Trip max (in mph)</td>
<td>Maximum speed (in miles per hour) achieved on the trip (e.g. day trip, short trip).</td>
</tr>
<tr>
<td>Trip Ø (in mph)</td>
<td>Average speed (in miles per hour) achieved on the trip (e.g. day trip, short trip).</td>
</tr>
<tr>
<td>Tour (in mi)</td>
<td>Tour (e.g. cycle tour over several days) in miles.</td>
</tr>
<tr>
<td>Tour Ø (in mph)</td>
<td>Average speed (in miles per hour) achieved on the tour (e.g. cycle tour over several days).</td>
</tr>
<tr>
<td>Total (in mi)</td>
<td>Total number of miles ridden.</td>
</tr>
</tbody>
</table>

1. Select the required option using the Ω/⊕ buttons. A box on the right shows how far you can scroll up and down. The option selected is shown with a black background.
2. Confirm your selection by briefly pressing the ⊗ button. You return to the menu sub-items.

### 3.4.2.2 Deleting trip data

In main menu option "Delete trip data", you can reset to 0 options Trip (in mi), Trip time (in 00:00:00), Trip max (in mph) and Trip Ø (in mph).

Proceed as follows for this:

1. Navigate to "Delete trip data" as described in 3.4.1 Configuring settings in the menu Page 68.
2. Prompt "Confirm delete?" is shown on the display, with "Yes" and "No" underneath
3. Select the required option using the Ω/⊕ buttons. The selection has a black background.
4. Confirm your selection by briefly pressing the ⊗ button. You return to the menu sub-items.
### 3.4.2.3 Deleting tour data

In main menu option "Delete tour data", you can reset to 0 options Tour (in mi) and Tour Ø (in mi). Proceed as follows for this:

1. Navigate to "Delete tour data" as described in 3.4.1 Configuring settings in the menu Page 68.
2. Prompt "Confirm delete?" is shown on the display, with "Yes" and "No" underneath
3. Select the required option using the ⊕/⊖ buttons. The selection has a black background.
4. Confirm your selection by briefly pressing the ⊕ button. You return to the menu sub-items.

### 3.4.2.4 Contrast

You can change the contrast of the display to improve readability:

1. Navigate to "Contrast" as described in 3.4.1 Configuring settings in the menu Page 68.

<table>
<thead>
<tr>
<th>Pick from:</th>
<th>-5</th>
<th>-4</th>
<th>-3</th>
<th>-2</th>
<th>-1</th>
<th>Default</th>
<th>+1</th>
<th>+2</th>
<th>+3</th>
<th>+4</th>
<th>+5</th>
</tr>
</thead>
</table>

- Weak contrast
- Strong contrast

2. Use the ⊕/⊖ buttons to select the contrast strength required. The strength selected is shown with a black background.
3. Press the ⊕ button to return to the sub-menu

### 3.4.2.5 Brightness

You can change the brightness of the display to improve readability:

1. Navigate to "Brightness" as described in 3.4.1 Configuring settings in the menu Page 68.

<table>
<thead>
<tr>
<th>Pick from:</th>
<th>-5</th>
<th>-4</th>
<th>-3</th>
<th>-2</th>
<th>-1</th>
<th>Default</th>
<th>+1</th>
<th>+2</th>
<th>+3</th>
<th>+4</th>
<th>+5</th>
</tr>
</thead>
</table>

- Low brightness
- High brightness

2. Use the ⊕/⊖ buttons to select the brightness required. The brightness strength selected is shown with a black background.
3. Press the ⊕ button to return to the sub-menu
### 3.4.2.6 Language

The language in which text is displayed can be changed in the "Language" sub-item. Select from:

- Deutsch
- English
- Francais
- Nederlands
- Espanol
- Italiano
- Suomi
- Dansk

1. Navigate to "Language" as described in [3.4.1 Configuring settings in the menu Page 68](#).
2. Use the ⌂/⏲ buttons to select the language required. The language selected is shown with a black background.
3. Confirm by briefly pressing ⊙. You return to the sub-menu.

### 3.4.2.7 Unit

1. Navigate to "Unit" as described in [3.4.1 Configuring settings in the menu Page 68](#).

   Pick from:
   
   - Kilometres
   - Miles

2. Use the ⌂/⏲ buttons to select the unit required. It has a black background.
3. Confirm by briefly pressing ⊙. You return to the sub-menu.

### 3.4.2.8 Date

1. Navigate to sub-item "Date"

   Select from:

<table>
<thead>
<tr>
<th>Day</th>
<th>01 to 31</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>January to December</td>
</tr>
<tr>
<td>Year</td>
<td>2015 to 2114</td>
</tr>
</tbody>
</table>

2. Use the ⌂/⏲ buttons to select the option required. The selection has a black background.
3. Confirm by briefly pressing ⊙. You move to the next option.
4. Once you confirm the year with ⊙, you return to the sub-menu.
### 3.4.2.9 Time

The time is shown in the start menu. Proceed as follows to set or change the time:

1. Navigate to "Time" as described in [3.4.1 Configuring settings in the menu Page 68](#).

Pick from:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hour</strong></td>
<td>00 to 23</td>
</tr>
<tr>
<td><strong>Minute</strong></td>
<td>00 to 59</td>
</tr>
<tr>
<td><strong>Second</strong></td>
<td>00 to 59</td>
</tr>
</tbody>
</table>

2. Use the &/ button to select the option required. The selection has a black background.
3. Confirm by briefly pressing &. You move to the next option.
4. Once you confirm the seconds with &, you return to the sub-menu.

### 3.4.2.10 Wheel circumference

Ask your cycle dealer for the wheel circumference. You can also measure it yourself:

1. Wheel diameter in mm x 3.14 = Wheel circumference in mm.

2. Push your cycle by one full revolution and measure how far it travels (in mm).
1. Navigate to "Wheel circumference" as described in \textit{3.4.1 Configuring settings in the menu Page 68.}

You can pick values between:

\begin{itemize}
  \item 1,510 mm and 2,330 mm
\end{itemize}

2. Use the \(\Theta\)/\(\Theta\) buttons to select the option required. The option selected is shown with a black background.

3. Once you confirm the wheel circumference with \(\Theta\), you return to the sub-menu

### 3.4.2.11 Light reserve

When enabled, the Light reserve function keeps back part of the battery power for long-term light function. This power is kept for two hours after the assist power has ended.

1. Navigate to "Light reserve" as described in \textit{3.4.1 Configuring settings in the menu Page 68.}

2. Use the \(\Theta\)/\(\Theta\) buttons to select "Yes" or "No". The option selected is shown with a black background.

3. Once you confirm with \(\Theta\), you return to the sub-menu

### 3.4.2.12 Shift sensor

The shift sensor detects changes of gear and interrupts motor assist for fractions of a second. This enables switching to be smoother and much quicker, especially for gear hubs. The higher this value is set, the longer the time without assist - and more time is provided for shifting gear.

1. Navigate to "Shift sensor" as described in \textit{3.4.1 Configuring settings in the menu Page 68.}

Pick from:

\begin{table}
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline
  & OFF & 50 ms & 100 ms & 150 ms & 200 ms & 250 ms & 300 ms \\
\hline
\end{tabular}
\end{table}

2. Use the \(\Theta\)/\(\Theta\) buttons to select the option required. The option selected is shown with a black background.

3. Once you confirm with \(\Theta\), you return to the sub-menu

### 3.4.2.13 Climb assist

When the cycle is being ridden, the power sensor integrated in the motor registers the pedal power you require. The motor controller interprets the pedal power signals and responds (differently depending on the climb assist value setting). The lower the value set (e.g. 1), the more sluggish the response of the motor during the assist phase. The higher the value set (e.g. 7), the more sensitive the motor responds to the pedal power. For uphill rides in particular, it is beneficial when the power sensor does not respond so sensitively, so that it is possible to ride with motor assist which is as uniform and harmonic as possible.
1. Navigate to "Biking profile" as described in 3.4.1 Configuring settings in the menu Page 68.

Select from:

```
1 2 3 4 5 6 7
```

2. Use the ⊖/⊘ buttons to select the option required. The option selected is shown with a black background.

3. Once you confirm with ⊗, you return to the sub-menu

### 3.4.2.14 Ride profile

In the ride profile, it is possible to specify the maximum assist level to be achieved by the motor.

Select the ride profile in line with the routes you ride. For a leisurely tour with friends at the weekend, the "Relax" assist level is the right choice. If you often speed from one appointment to the next, the "Dynamic" setting can inject the necessary pace.

The most recent setting remains saved.

1. Navigate to "Climb assist" as described in 3.4.1 Configuring settings in the menu Page 68.

You can select from the following:

<table>
<thead>
<tr>
<th>Ride profile</th>
<th>Properties</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Power on start-up</td>
</tr>
<tr>
<td>Relax</td>
<td>Low</td>
</tr>
<tr>
<td>Regular</td>
<td>Medium</td>
</tr>
<tr>
<td>Dynamic</td>
<td>High</td>
</tr>
</tbody>
</table>

2. Use the ⊖/⊘ buttons to select the option required. The option selected is shown with a black background.

3. Once you confirm with ⊗, you return to the sub-menu
3.4.2.15 Name

In "Name", you can set the text for the welcome screen.

1. Navigate to "Name" as described in 3.4.1 Configuring settings in the menu Page 68.
2. Use the / buttons to select the letters required. Letters selected have a black background.
3. Confirm with the button
4. Once you have made your selection, press "OK" to return to the sub-menu or ← for the start menu

3.4.2.16 SET favourites

3.4.2.17 Factory settings

1. Navigate to "Factory settings" as described in 3.4.1 Configuring settings in the menu Page 68.
2. Prompt "Reset to factory settings?" is shown on the display, with "Yes" and "No" underneath
3. Select the required option using the / buttons. The selection has a black background.
4. Confirm your selection by briefly pressing the button. You return to the sub-menu.

3.4.2.18 Version

Proceed as follows if you want to display the name of the software version currently on your display:

1. Navigate to "Version" as described in 3.4.1 Configuring settings in the menu Page 68. This shows the current display software.
2. Press the button to return to the sub-menu

Ask as part of maintenance work in the service book whether there is new software for your Pedelec.
4. App: Impulse E-Bike navigation

Technical details

<table>
<thead>
<tr>
<th>Operating system</th>
<th>iOS</th>
<th>≥ 7</th>
<th>Download -&gt; App store</th>
<th><a href="https://itunes.apple.com/app/id988052596">https://itunes.apple.com/app/id988052596</a></th>
</tr>
</thead>
</table>

Menu structure

<table>
<thead>
<tr>
<th>Calculate route</th>
<th>Start-destination</th>
<th>Current location</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Start 📍 / destination</td>
<td>Find location</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Contact location</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Location from map</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Place of interest</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Place used recently</td>
</tr>
</tbody>
</table>


<table>
<thead>
<tr>
<th>Calculate route</th>
<th>Current location</th>
<th>Find location</th>
<th>Contact location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Round trip</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Location from map</td>
<td>4.1 Location from map Page 81</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Place of interest</th>
<th>Accommodation</th>
<th>Place to eat/drink</th>
<th>Cycle service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place used recently</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Every day</th>
<th>4.2 Every day Page 82</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leisure time</td>
<td>4.3 Leisure time Page 82</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Record route</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>My routes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Routes recorded</td>
</tr>
<tr>
<td>Routes remembered</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Navigation instructions</td>
</tr>
<tr>
<td>My E-Bike and me</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Vehicle type</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Weight (including trailer) in kg</td>
</tr>
<tr>
<td>Me</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
4.1 Location from map

Proceed as follows to select a location from a map:

1. Select "Calculate route". You access the menu.

2. Select "Location from map"

3. Use your finger to tap the place required. Keep it there for 2 seconds. The place is selected.
4.2 Every day

Appropriate route planning to reach your every day destinations speedily. It prefers these options whenever possible:

» Secondary routes
» Cycle lanes and paths
» Short and direct routes
» Easily accessible, paved surfaces

4.3 Leisure time

Appropriate route planning - especially for leisure time and tourist activities. It prefers these options whenever possible:

» Sign-posted, official themed routes and long-distance cycle paths
» Easily accessible, paved surfaces
» Secondary routes
» Beautiful surroundings as regards countryside

4.4 Impulse Evo Smart display: Show route

You can show on your Impulse Evo Smart display the route to a desired location.

Prerequisites

You require a smartphone with the following:

<table>
<thead>
<tr>
<th>Wireless technology</th>
<th>BTLE (Bluetooth Low Energy) 4.0, BTLE 4.1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating system</td>
<td>iOS ≥ 7</td>
</tr>
<tr>
<td></td>
<td>Android ≥ 4.3.3</td>
</tr>
</tbody>
</table>

Procedure

**WARNING**

*Safely secure the smartphone and its charger cable whilst the cycle is moving.* They may otherwise get caught up in rotating parts, causing a serious fall. Ask your cycle dealer for a suitable smartphone holder.
1. Switch on the Pedelec ⇒ 3.3.1 Switching on the Pedelec Page 64.

2. Open the "Impulse E-Bike Navigation" App

3. Go to "Settings"

4. Select "My E-Bike and me"

5. Select "Connect to Impulse display". The App starts to look for the Pedelec. After a short time, all Bluetooth-capable Pedelecs are displayed in the form of a number combination.
6. Select the Pedelec you want to connect to your smartphone. The number of your Pedelec is on the back of the display. This is an 8-digit serial number. Use the last digits of the number.

7. Once you have selected the required Pedelec in the App, the selection is ticked red. The smartphone is connected to the Pedelec.

8. Now go to “Calculate route”

9. Enter the start and destination, or the round trip
10. Select "Calculate". The title, length (in mi) and journey time (in h) of the route are displayed.

11. Select "Start navigation". Navigation is shown in partial steps on the Impulse Evo Smart display.

12. Select how you want the route displayed on the smartphone:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Display</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heights</td>
<td><img src="image" alt="Graph showing elevation changes" /></td>
<td>As elevations: A chart provides information on elevation changes over the entire route. Also displayed are the highest and lowest points on the route, and the steepest uphill and downhill inclines.</td>
</tr>
<tr>
<td>Map</td>
<td><img src="image" alt="Map showing route" /></td>
<td>As a map</td>
</tr>
</tbody>
</table>
4.5 Impulse Evo Smart display: Charging the smartphone

You can use the USB charge socket on the display to charge your smartphone battery.

**WARNING**

Safely secure the smartphone and its charger cable whilst the cycle is moving. They may otherwise get caught up in rotating parts, causing a serious fall. Ask your cycle dealer for a suitable smartphone holder.

**Requirements:**

**Cable type**

USB OTG (on the go) micro cable

1. Use the correct cable to connect the smartphone to the display
4.5.1  Tips

4.5.1.1 Transportation and shipping

**WARNING**

Always remove the battery before transporting the Pedelec. Unintentionally pressing the button represents a risk of injury. This also protects the battery from the weather.

» **By car:** The bike carrier must be designed for the greater weight of the Pedelec. Always use appropriate rain protection to transport Pedelecs on rear mounted vehicle cycle racks. Rain can otherwise damage the motor and its components. Suitable covers are available from your dealer and online.

» **By train:** Only transport your Pedelec in trains having the bicycle symbol. Reservations are required for InterCity and EuroCity trains. No bicycles may be taken in InterCity Express trains.

» **By plane:** Find out in good time whether the cycle regulations for your airline permit transportation of Pedelecs. Batteries may not be taken on passenger planes, neither in the hold nor cabin. They are subjected to hazard goods legislation.

Do not send any batteries. Batteries are hazardous goods which can overheat and catch fire in certain conditions. Only trained personnel may prepare and transport batteries. If you have a complaint about a battery or batteries, please always go through your cycle dealer. They are able to have batteries picked up at no charge under the hazard goods legislation.

4.5.1.2 Riding with a trailer and/or luggage

The use of children trailers and cycle trailers is generally permitted for Pedelecs, but please note the following:

» The total weight for the bicycle may not be exceeded.

**Total weight = weight of cycle + weight of rider + weight of trailer + weight of luggage**

<table>
<thead>
<tr>
<th>Vehicle type</th>
<th>Overall weight permitted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pedelec Impulse Evo</td>
<td>286.6 lbs</td>
</tr>
<tr>
<td>Pedelec Impulse Evo semi XXL</td>
<td>330.6 lbs</td>
</tr>
<tr>
<td>Pedelec Impulse Evo XXL</td>
<td>374.7 lbs</td>
</tr>
</tbody>
</table>
WARNING

Do not attach a luggage rack to the seat post. It is not designed for this purpose. Overloading of the seat post by a luggage rack can cause component breakages and serious falls.

When transporting storage bags or other loads on luggage racks, ensure they are fastened securely. If they are not, straps, etc. can get caught up in the spokes and/or rotating wheels. Serious falls can result.

PLEASE NOTE

Only transport luggage on the luggage racks provided.

Weight on the luggage rack

DANGER

Do not attach a child seat having a luggage rack attachment to a luggage rack. A luggage rack can break, causing a transported child to suffer a serious fall. Contact your cycle dealer for recommendations regarding a suitable child seat.

Only fit a child seat to a rear luggage rack when appropriate supports are in place. The child seat can otherwise fall and the child being transported can suffer a serious fall. Contact your cycle dealer for recommendations regarding a suitable child seat.

» The maximum load for the luggage rack may not be exceeded.

<table>
<thead>
<tr>
<th>Luggage rack position</th>
<th>Overall weight permitted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front: Load area above the front wheel</td>
<td>22 lbs</td>
</tr>
<tr>
<td>Front: Low loading area</td>
<td>39.7 lbs</td>
</tr>
<tr>
<td>Rear</td>
<td>55 lbs</td>
</tr>
</tbody>
</table>
PLEASE NOTE

Look out for different specifications on the luggage rack itself and in the instructions provided by the luggage rack manufacturer. Breakages to the luggage rack may result otherwise.

» Transport your luggage in luggage bags on the sides. Spread the luggage to guarantee the weight is distributed evenly. This gives you safe riding characteristics.

4.5.1.3 Storage

1. Remove the battery from the Pedelec
2. Store the battery in a dry, not excessively warm room. The battery should not be exposed to direct sunshine. The recommended storage temperature range is 64.4 °F to 73.4 °F.

4.5.1.4 Cleaning

WARNING

Remove the battery before cleaning the Pedelec. Unintentionally pressing the button and touching live parts represent a risk of injury.

PLEASE NOTE

Do not spray the Pedelec with a water hose or wash it down with a high-pressure cleaner. Although the components are sealed off, damage to the cycle may still result. Clean the cycle with a slightly damp cloth.

Do not immerse the drive unit or components into water. Although the components are sealed off, damage may still result.

Do not use any cleaners which contain alcohol or solvent, or which scour. No coarse sponges or brushes may be used either. They leave scratches and cause the surface to become matt. To clean your cycle, it is best to use a soft cloth moistened with water or mild cleaning agent.

Do not allow dirt to dry out. It is best to clean the cycle immediately after your ride.
5. Battery

5.1 Safety information

WARNING

All those (including children) who are unable to use the battery due to their physical, sensory or mental aptitude, or their lack of experience or knowledge, may not use it without being under the supervision or instruction of a person responsible. A risk of misuse and injury may otherwise result.

Always remove the battery before working on the Pedelec. The cycle could switch on without warning and pose a risk of serious injury.

Only use your Pedelec with the correct, original battery. Using other batteries can result in explosions, serious burns and fire. Malfunction and limited service life can also entail. A list of permitted batteries is in 5.2 Technical details Page 92.

Only charge your battery with the correct, original charger. Using other chargers can result in explosions, serious burns and fire. Malfunction and limited service life can also entail. A list of permitted chargers is in 6.3 Overview and functions Page 101.

Batteries may not be exposed to fire, sparks or heat (such as from radiators and continual sunshine).
**WARNING**

They can explode, causing serious burns and fire. High temperatures can also shorten the service life of your battery. Always ensure there is sufficient ventilation when charging the battery.

**Batteries may not be submersed in water.** This presents a risk of explosion. Do not extinguish a burning battery with water - only its immediate surroundings. Fire extinguishers with metal fire powder (Class D) are more suitable. If the battery can be taken outside safely, smother the fire with sand.

**Batteries may not be short-circuited.** A short-circuit between the contacts can cause burns and fire. Keep the battery away from nuts, bolts, paper clips, keys, coins, nails and other small metal objects which can cause bridging of the contacts.

**Batteries may not be destroyed, shredded, taken apart, opened or repaired.** They can explode, causing serious burns and fire. Contact your cycle dealer for help if you have problems with the battery.

**Damaged batteries may not be charged, used or transported.**

- They can explode, causing serious burns and fire.
- Vapour can escape and irritate the air ways. Ensure there is a supply of fresh air and consult a doctor in the event of discomfort.

**WARNING**

» Liquid can escape and cause skin irritation. Prevent contact with it. In the event of accidental contact, wash off the liquid with water. If liquid enters the eyes, also seek medical assistance.

A battery can still be damaged after a drop or impact even if no external damage is evident. Battery which looks fine on the outside should therefore also be subjected to an inspection. Contact your cycle dealer.

**PLEASE NOTE**

**Batteries may not be subjected to any mechanical impacts.** This poses a risk of damage.

**Perform a learn cycle.** You should drain a new, fully charged battery once until the assist function stops, and without recharging it in-between. By doing so, the battery "learns" its capacity, and the actual capacity matches the charge level display. Please perform a learn cycle every six months or 3,106.9 miles. When the battery becomes older and you do not repeat the cycle from time to time, the difference between actual battery capacity and charge level display will become greater and greater.
### 5.2 Technical details

<table>
<thead>
<tr>
<th></th>
<th>15 Ah</th>
<th>17 Ah</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>15 Ah</td>
<td>17 Ah</td>
</tr>
<tr>
<td><strong>Position</strong></td>
<td>Seat tube</td>
<td>Seat tube</td>
</tr>
<tr>
<td><strong>Part number</strong></td>
<td>170516014</td>
<td>170516015</td>
</tr>
<tr>
<td><strong>Nominal capacity</strong></td>
<td>14.25 Ah</td>
<td>16.75 Ah</td>
</tr>
<tr>
<td><strong>Nominal voltage</strong></td>
<td>36 V</td>
<td>36 V</td>
</tr>
<tr>
<td><strong>Power</strong></td>
<td>520 Wh</td>
<td>630 Wh</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>3120 g</td>
<td>3185 g</td>
</tr>
<tr>
<td><strong>Charge cycles</strong>*</td>
<td>1,100 full cycles</td>
<td>1,100 full cycles</td>
</tr>
<tr>
<td><strong>Charge time</strong>**</td>
<td>Approx. 3.5 hours</td>
<td>Approx. 4 hours</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>8.8 lbs</td>
<td>8.8 lbs</td>
</tr>
<tr>
<td><strong>Cell</strong></td>
<td>Li-ion</td>
<td>Li-ion</td>
</tr>
<tr>
<td><strong>Range</strong>*</td>
<td>111.85 miles</td>
<td>127.38 miles</td>
</tr>
</tbody>
</table>

* * 3 LEDs up to wear limit in consideration of battery age
** 4 A charger up to 95% FCC
*** For the lowest assist level under optimal conditions and with a fully charged battery of the highest capacity

### 5.3 Overview and basic functions

<table>
<thead>
<tr>
<th>Permitted charge temperature</th>
<th>32 °F - 113 °F</th>
<th>32 °F - 113 °F</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommended charge tempera-</td>
<td>50 °F - 86 °F</td>
<td>50 °F - 86 °F</td>
</tr>
<tr>
<td>ture</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating temperature</td>
<td>50 °F - 113 °F</td>
<td>50 °F - 113 °F</td>
</tr>
<tr>
<td>Recommended storage temper-</td>
<td>64.4 °F - 73.4 °F</td>
<td>64.4 °F - 73.4 °F</td>
</tr>
<tr>
<td>ature</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
5.2.1 Battery management system (BMS)

On the outside of the battery are a button and a display panel with five LEDs. Three LEDs show percentage values. The LEDs light up when you press the battery button. The number lighting up, and how, provides information on the battery.

5.2.1.1 Checking the charge level

1. Press the battery button for 1 second. The LEDs light up.

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Charge level</th>
</tr>
</thead>
<tbody>
<tr>
<td>100%</td>
<td>5 LEDs ON</td>
<td>100 – 84%</td>
</tr>
<tr>
<td></td>
<td>4 LEDs ON</td>
<td>83 – 68%</td>
</tr>
<tr>
<td>50%</td>
<td>3 LEDs ON</td>
<td>67 – 51%</td>
</tr>
<tr>
<td></td>
<td>2 LEDs ON</td>
<td>50 – 34%</td>
</tr>
<tr>
<td>0%</td>
<td>1 LED ON</td>
<td>33 – 17%</td>
</tr>
<tr>
<td>0%</td>
<td>1 LED flashing</td>
<td>17 – 0%</td>
</tr>
</tbody>
</table>

5.2.1.2 Checking the capacity

1. Press the battery button for 3 seconds. The battery capacity is displayed.

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Charge level</th>
</tr>
</thead>
<tbody>
<tr>
<td>(100%)</td>
<td>At least 4 LEDs ON</td>
<td>The battery has a capacity of over 68%</td>
</tr>
</tbody>
</table>

The battery may have to be replaced when the capacity is below 68%. Discuss how to proceed with your cycle dealer.
5.2.1.3 Sleep mode

To prevent total discharge, the battery management system switches the battery to Sleep mode. Your battery transitions to Sleep mode after 2 days regardless of the charge level.

Proceed as follows to find out whether the battery is in Sleep mode:

1. Press the battery button for 1 second. The following is displayed:

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>● ●</td>
<td>The first and fifth LEDs are ON</td>
</tr>
</tbody>
</table>

Waking from Sleep mode

1. Connect the battery to the charger.
2. Briefly press the battery button. The battery is now "woken up".

5.3 Fitting

5.3.1 Inserting and locking into place a battery

**One-key system:** The same key can be used for cycle and battery lock.

1. Hold the battery at angle of 80°, slightly tilted to the left in front of the docking station.
5.3.2 Unlocking and removing the battery

1. Hold the battery, put the key into the battery lock and turn it clockwise. Hold the key. The battery is unlocked.

2. Grip the battery and tilt it out of the docking station on the side.

3. Push the battery forwards and upwards into the docking station until the locking mechanism engages.

4. Remove the battery key from the lock. Now the battery is locked.

Please note

Hold the battery tight so it does not fall. It might be damaged otherwise.

The recommendation is to remove the key now and keep it in a safe place so it does not break off and is not lost.

2. Place the battery catches into the dents provided.
5.4 Tips

5.4.1 Range

How far you can ride with your battery depends on several factors.

**Ride profile:** You need the most power in the highest ride profile (Dynamic). The range becomes shorter.

Select the ride profile in line with the routes you ride. For a leisurely tour with friends at the weekend, the "Relax" assist level is the right choice. If you often speed from one appointment to the next, the "Dynamic" setting can inject the necessary pace.

**Assist mode:** You need the most power in the highest assist mode (ULTRA). The range drops drastically the higher the assist level selected is.

Vary the assist modes. With the wind behind you or on level ground for example, you can also speed along with a lower assist mode. It makes sense to switch off assist completely when riding downhill.

**Tyre pressures:** The front tyre is difficult to turn when its pressure is too low. The drive unit needs to provide more assistance and the range decreases.

Get your cycle dealer to show you which air pressure is best for your tyres, and how you can check the pressure. Caution - excessively high tyre pressures can also be dangerous.

**Riding style:** A low pedalling speed combined with high gears results in high power consumption.

For a constant pedalling speed, change to a low gear in good time - especially when starting off.

**Physical condition:** The better your physical condition, the lower the level of assistance needed.

**Overall weight:** The lower the overall weight on the cycle, the "easier" it is to ride it.

A recommendation when planning longer journeys is to take a replacement battery and/or a charger.

**Outside temperatures:** The lower the outside temperatures (e.g. cold in winter), the shorter the range.

Insert the battery just before starting off with your Pedelec. This way you prevent low temperatures shortening the range.
**Battery capacity:** A much shorter service life after the charging process indicates that the battery has lost considerable capacity. ⇒ 5.2.1.2 *Checking the capacity Page 93.*

The battery may have to be replaced. Discuss how to proceed with your cycle dealer.

**Route selected:** You need to pedal harder when cycling uphill or against strong head wind. This is registered by the power sensor, which in turn requires the motor to work harder.

**Charging a smartphone:** Connecting a smartphone to your Impulse Evo Smart display to charge it also requires power.

### 5.4.2 Transportation and shipping

**WARNING**

Always remove the battery before transporting the Pedelec. Unintentionally pressing the button represents a risk of injury. This also protects the battery from the weather.

- **By car:** The bike carrier must be designed for the greater weight of the Pedelec.

**By train:** Only transport your Pedelec in trains having the bicycle symbol. Reservations are required for InterCity and EuroCity trains. No bicycles may be taken in InterCity Express trains.

**By plane:** Find out in good time whether the cycle regulations for your airline permit transportation of Pedelecs. Batteries may not be taken on passenger planes, neither in the hold nor cabin. They are subjected to hazard goods legislation.

**Do not send any batteries.** Batteries are hazardous goods which can overheat and catch fire in certain conditions. Only trained personnel may prepare and transport batteries. If you have a complaint about a battery or batteries, please always go through your cycle dealer. They are able to have batteries picked up at no charge under the hazard goods legislation.

**Batteries may not be short-circuited.** A short-circuit between the contacts can cause burns and fire. Keep the battery away from nuts, bolts, paper clips, keys, coins, nails and other small metal objects which can cause bridging of the contacts.
5.4.3 Storage

1. Remove the battery from the Pedelec

2. Store the battery in a dry, not excessively warm room. The battery should not be exposed to direct sunshine. The recommended storage temperature range is 64.4 °F to 73.4 °F.

A battery should not be stored when fully charged. A charge level between 50 and 70% is ideal.

Because a battery loses energy very slowly, it should be recharged every two to three months (six months at the latest).

5.4.4 Cleaning

**WARNING**

Remove the battery from the Pedelec before cleaning the cycle. Unintentionally pressing the button and touching live parts represent a risk of injury.

**CAUTION**

When cleaning the cycle, ensure no water enters the battery. If it does, electric shock may result.

When wiping down the battery, prevent touching the contacts as this presents a risk of electric shock.

**PLEASE NOTE**

Do not spray the battery with a water hose or wash it with a high-pressure cleaner. Although the components are sealed off, damage to the battery may still result. Clean the battery with a slightly damp cloth.

Do not submerge the battery in water. Although the components are sealed off, damage may still result.

Do not use any cleaners which contain alcohol or solvent, or which scour. No coarse sponges or brushes may be used either.
6. Chargers

6.1 Safety information

**WARNING**

All those (including children) who are unable to use the charger due to their physical, sensory or mental aptitude, or their lack of experience or knowledge, may not use it without being under the supervision or instruction of a person responsible. A risk of misuse and injury may otherwise result.

Only use the correct, original charger to charge the battery. Using other chargers can result in explosions, serious burns and fire. Malfunction and limited service life can also entail. A list of permitted chargers is in **6.3 Overview and functions Page 101**.

The mains voltage must match the voltage specified on the charger nameplate. The supply voltage for the charger is specified on the label on the back of the device.

Only charge the correct, original battery with the charger. Using other batteries can result in explosions, serious burns and fire. Malfunction and limited service life can also entail. A list of permitted batteries is in **5.2 Technical details Page 92**.

Prior to using them, always inspect the charger, cable and connector. Do not use the charger if you ascertain any damage.

PLEASE NOTE

They leave scratches and cause the surface to become matt. To clean your cycle, it is best to use a soft cloth moistened with water or mild cleaning agent.

**Do not allow dirt to dry out.** It is best to clean the battery immediately after your ride.

1. Remove the battery from the Pedelec
2. Clean the casing with a slightly damp, soft cloth.
3. If the battery terminals are dirty, clean them with a dry, soft cloth.

5.4.5 Disposal

Do not throw Pedelec batteries out with household waste. Take them to the appropriate places (such as recycling stations).
**WARNING**

Do not open the charger yourself, and only have it repaired by qualified experts using original spare parts. A damaged charger, cable or connector increases the risk of electric shock.

The charger is only intended to be used indoors. Keep the charger away from rain and moisture. Penetration of water into the charger represents a risk of electric shock. If it happens, immediately unplug the mains connector from the socket and have the charger checked by a dealer. Condensation may form on the charger when the temperature suddenly changes from cold to warm. When this happens, wait about an hour. This is the time a charger needs to reach the temperature of the warm surroundings. Prevent this happening by storing the charger where it is used.

Do not use the charger and battery on materials which can catch fire easily (such as paper and textiles) or within a combustible environment. This also applies when the battery is charged when fitted to the Pedelec. In this case, the Pedelec must be positioned such that a potential fire cannot spread quickly (exercise caution with carpeted floors). The charger heat generated during the charge process represents a risk of fire. When the temperature is higher than 185 °F, or there is smoke or an unusual smell, immediately unplug the mains connector of the charger from the socket and disconnect the battery from the charger. An overheated battery is damaged and may not be used again. Always stay with the charger when it is in use.

Always place the charger and battery on a flat surface for the charging process. The charger and battery may not be covered during the charging process.

**WARNING**

Do not replace the mains cable. This poses a risk of fire and explosion.

Keep the charger clean. Dirt represents a risk of electric shock.

**PLEASE NOTE**

Do not charge batteries over longer periods if they are already fully charged.

When they are not going to be used for long periods, unplug the mains connector from the socket and disconnect the charger cable from the battery.

---

6.2 Technical details

**Charger**

<table>
<thead>
<tr>
<th>Type</th>
<th>Charger + docking station for the seat tube battery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery voltage</td>
<td>36 V</td>
</tr>
<tr>
<td>AC input voltage</td>
<td>100 - 240 V</td>
</tr>
<tr>
<td>Frequency</td>
<td>50 - 60 Hz</td>
</tr>
<tr>
<td>Max. DC output voltage</td>
<td>42 V</td>
</tr>
<tr>
<td>Max. charge current</td>
<td>3 A</td>
</tr>
<tr>
<td>Dimensions ( L</td>
<td>W</td>
</tr>
<tr>
<td>Operating temperature</td>
<td>50 °F to 104 °F</td>
</tr>
</tbody>
</table>
6.3 Overview and functions

### 6.3.1 Charging a battery

A battery can stay fitted to the Pedelec for the charging process. It can also be removed and charged elsewhere.

1. Insert the plug into a socket.
2. Connect the charger plug to the docking station. The LED in the charger lights up briefly in red and then permanently in green. The charging process starts.
3. Unplug the charger at the wall socket once charging is complete.

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="LED.png" alt="LED" /></td>
<td>The LED lights up green.</td>
<td>The battery is charging.</td>
</tr>
<tr>
<td><img src="LED.png" alt="LED" /></td>
<td>The LED lights up red.</td>
<td>Idling</td>
</tr>
</tbody>
</table>

---

**Recommended storage temperature: 64.4 °F to 73.4 °F**

**Weight:** 1.6 lb (charger) + 2.4 lb (station)

**Protection class:** Only in dry conditions
6.4 Tips

6.4.1 Cleaning

**CAUTION**

When cleaning, ensure no water enters the charger. If it does, electric shock may result.

Before cleaning the charger (especially when wiping it down), always unplug the mains connector and generally avoid touching the contacts, as this presents a risk of electric shock.

**PLEASE NOTE**

Do not submerge the charger in water. Although the components are sealed off, damage may still result.

Do not use any cleaners which contain alcohol or solvent, or which scour. No coarse sponges or brushes may be used either. They leave scratches and cause the surface to become matt. To clean your charger, it is best to use a soft cloth moistened with water or mild cleaning agent.

1. Unplug the mains connector from the socket
2. Unplug the charger connector from the power jack
3. Clean the casing with a slightly damp, soft cloth
4. If the terminals are dirty, clean them with a dry, soft cloth

6.4.2 Storage

1. Store the charger in a dry, not excessively warm room. The charger should not be exposed to direct sunshine. The recommended storage temperature range is 64.4 °F to 73.4 °F.

6.4.3 Disposal

Do not throw the charger out with household waste. Take it to the appropriate places (such as recycling stations).
### 7. Faults

#### 7.1 Drive unit, display and easy-reach control

<table>
<thead>
<tr>
<th>Description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display does not light up and has no function</td>
<td>a) Battery in Standby mode</td>
<td>a) Press battery button ⇒ <a href="#">Switching on the Pedelec Page 64</a>.</td>
</tr>
<tr>
<td></td>
<td>b) Battery flat or defective</td>
<td>b) Insert a new or fully charged battery ⇒ <a href="#">Charging a battery Page 101</a>.</td>
</tr>
<tr>
<td></td>
<td>c) Pedelec OFF. If the drive unit is not required to deliver power for 20 minutes or so (because the Pedelec is stationary for example), the Impulse Evo switches off by itself.</td>
<td>c) Switch on the Pedelec ⇒ <a href="#">Switching on the Pedelec Page 64</a>.</td>
</tr>
<tr>
<td></td>
<td>d) Battery in Sleep mode</td>
<td>d) Connect the battery to the charger ⇒ <a href="#">Sleep mode Page 94</a>.</td>
</tr>
<tr>
<td>No speed display</td>
<td>Spoke magnet has slipped out of position</td>
<td>Check to see whether the spoke magnet has slipped out of position. It should be as close as possible to the sensor on the chain stay (max. 10 mm).</td>
</tr>
<tr>
<td>Speed display incorrect</td>
<td>Incorrect unit set</td>
<td>Check the unit setting (mph or mph) ⇒ <a href="#">Unit Page 74</a>.</td>
</tr>
<tr>
<td></td>
<td>Wheel circumference set incorrectly</td>
<td>Set the correct wheel circumference ⇒ <a href="#">Wheel circumference Page 75</a>.</td>
</tr>
<tr>
<td>Motor assist level too weak</td>
<td>Flat battery</td>
<td>Insert a new or fully charged battery ⇒ <a href="#">Charging a battery Page 101</a>.</td>
</tr>
<tr>
<td>Motor runs idly</td>
<td>Gear changing is not set correctly</td>
<td>Check this setting. Contact your cycle dealer.</td>
</tr>
</tbody>
</table>
Motor noise

The reasons for motor noise are diverse - mechanical faults are not always to blame. For example, the following factors can negatively influence noise:

- Excessively high cadence with low load
- Very high power required (when riding uphill for example)
- The shape of the cycle frame
- Chain drive (as opposed to gear hub)

### 7.2 Battery

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 LEDs flash quickly</td>
<td>a) Battery is flat and is disabled</td>
<td>a) If the battery is flat, it will work again briefly following a short recovery period, then switch off again. It needs to be charged now. <a href="#">6.3.1 Charging a battery Page 101</a>.</td>
<td></td>
</tr>
<tr>
<td>b) The battery is overloaded</td>
<td>b) If the battery is overloaded, it switches on again after a short recovery and can be used normally</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The 1st LED flashes quickly</td>
<td>There is a charge fault</td>
<td>Immediately unplug the charger from the socket. If the problem persists, a new charger is required.</td>
<td></td>
</tr>
</tbody>
</table>

Range seems too short

a) The range depends on:
   - Ride profile
   - Assist mode
   - Tyre pressure
   - Riding style
   - Physical condition
   - Overall weight
   - Outside temperatures
   - Battery capacity
   - The route selected
   - Smartphone charging via display

a) There are many reasons why the range appears too short. Defective components are not always to blame. [5.4.1 Range Page 96](#).
<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Range seems too short</td>
<td>b) No learn cycle performed</td>
<td>Perform a learn cycle: You should drain a new, fully charged battery once until the assist function stops, and without recharging it in-between. By doing so, the battery &quot;learns&quot; its capacity, and the actual capacity matches the charge level display. Please perform a learn cycle every six months or 3,106.9 miles. If you do not repeat the cycle from time to time, the difference between actual battery capacity and charge level display will become greater and greater.</td>
<td></td>
</tr>
</tbody>
</table>
| Battery key lost            | Order another key. We recommend making a note of the key number on the sales receipt/document. This number can be used to order a replacement key. If you no longer have the key number, replacing the lock is the only option. Contact your cycle dealer for this. | 1. Go to website www.trelock.de  
2. Select your language  
3. Select "Services" then "Replacement key"  
4. Follow the instructions |                                                                                                                                                                                                                                                                                                                                       |
| During the charge process, the battery heats up to higher than 113 °F | High ambient temperatures                      | Immediately stop the charge process and allow the battery to cool. Then charge the battery in a cooler environment. If the problem persists, contact your cycle dealer (the battery may have to be replaced). |                                                                                                                                                                                                                                                                                                                                       |
|                             | Battery is damaged                             | Damaged batteries may not be charged or used in any way. Contact your cycle dealer. The battery may have to be replaced. |                                                                                                                                                                                                                                                                                                                                       |
| The battery does not charge | Excessively high or low ambient temperature    | You can charge the battery in temperature range 32 °F to 73.4 °F. |                                                                                                                                                                                                                                                                                                                                       |
|                             | Battery is damaged                             | Damaged batteries may not be charged or used in any way. Contact your cycle dealer. The battery may have to be replaced. |                                                                                                                                                                                                                                                                                                                                       |
| Battery is damaged          | Accident or fall with the Pedelec, or battery dropped | Damaged batteries may not be charged or used in any way. Contact your cycle dealer. The battery may have to be replaced. |                                                                                                                                                                                                                                                                                                                                       |
### 7.3 Charger

<table>
<thead>
<tr>
<th>Description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charger gets hotter than 185 °F</td>
<td>The charger is defective</td>
<td>Immediately unplug the charger from the socket. If the problem persists, a new charger is required.</td>
</tr>
<tr>
<td>The red LED is flashing.</td>
<td>Reduced charging</td>
<td>You may need to purchase a new charger.</td>
</tr>
</tbody>
</table>

### 7.4 Other

<table>
<thead>
<tr>
<th>Description</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foot pedal has come away from the drive unit</td>
<td>A hammer may never be used to fit the crank to the shaft. This can damage the pedal force sensor, resulting in malfunction of the electric drive. Have this work carried out by your cycle dealer.</td>
</tr>
</tbody>
</table>
Terms and conditions of the warranty

**Congratulations on purchasing a quality bicycle from your specialist cycle shop**

You can be sure that your bike is up to the state of the art of technology and meets the conditions for safe and carefree biking. This service booklet is your guarantee of this.

**1. Warranty conditions**

**Warranty periods**
The statutory warranty valid at the time of delivery applies to all models.

**Conditions for claim under warranty:**

- Manufacturing, material or information error.
- The cause of the change in the product is not wear or ageing arising naturally or as a result of its functions.
- The damage was not caused by use of the bike for other than the intended purpose.

**The following are excluded from the warranty:**

- Damage caused by improper use or force majeure.
- All parts subject to function-related wear and tear or ageing to a normal, expected extent, unless this is the result of a defect in the manufacturing process or material.
- Damage caused by incorrect or insufficient care and unprofessional repairs, conversions or replacement of components on the bike.
- Accident damage or damage caused by other external factors, providing this is not attributable to incorrect information or a product error.
- Repairs carried out with used parts or damage that occurs as a consequence of this.
- Damage resulting from competitive use.
- Special equipment, accessories or non-standard equipment; in particular technical modifications.
- Fluctuations in use and battery performance as well as an age-related reduction in capacity are typical and technically unavoidable, and as such do not constitute a fault.

**The following are considered wear parts under the statutory warranty:**

- Tyres
- Rims in connection with rim brakes
- Brake pads
- Bike chains and toothed belts
- Chain wheels, sprockets, bottom brackets and jockey wheels
- Lamps in the lighting equipment
- Handlebar tape and handle grips
- Hydraulic oils and lubricants
- Gear-shift and brake cables
- Paint finishes
- Bearings
- Sliding bearings and bearings for full-suspension frames, suspension forks or other suspension elements
- Battery
- Motor
2. Handover document

Please get your dealer to fill out the handover document and sign it yourself. Ask the dealer to make a copy of the document – which he then keeps.

<table>
<thead>
<tr>
<th>Customer</th>
<th>Dealer</th>
<th>Test of function</th>
<th>Briefing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer number:</td>
<td>Company:</td>
<td>Handlebar, stem, handlebar grips and controls adjusted for customer and screw connections tightened as directed by the manufacturer.</td>
<td>Legal provisions</td>
</tr>
<tr>
<td>Surname:</td>
<td>Street:</td>
<td>Yes ☐ No ☐</td>
<td>Informed about servicing</td>
</tr>
<tr>
<td>First name:</td>
<td>Postcode, Town/city:</td>
<td>Yes ☐ No ☐</td>
<td>Briefed on control panel</td>
</tr>
<tr>
<td>Street:</td>
<td>Phone/Fax:</td>
<td>Yes ☐ No ☐</td>
<td>Briefed on battery</td>
</tr>
<tr>
<td>Postcode, Town/city:</td>
<td>E-Mail:</td>
<td>Yes ☐ No ☐</td>
<td>Principle of operation</td>
</tr>
<tr>
<td>Phone/Fax:</td>
<td>Contact:</td>
<td>Yes ☐ No ☐</td>
<td>User Manual</td>
</tr>
<tr>
<td>E-Mail:</td>
<td></td>
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<td>How it differs from conventional bicycle</td>
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<tr>
<td>Brand:</td>
<td></td>
<td>Yes ☐ No ☐</td>
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<tr>
<td>Model:</td>
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<tr>
<td>Serial number (S/N):</td>
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<td>Frame number:</td>
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<tr>
<td>Purchase date:</td>
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<td>Yes ☐ No ☐</td>
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<tr>
<td>Battery number:</td>
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<td>Yes ☐ No ☐</td>
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<td>Key number:</td>
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<tr>
<td>Bike type, referring to &quot;intended use&quot;:</td>
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<td>Yes ☐ No ☐</td>
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</table>

Test of function

Please mark passed tests with a cross.

- Handlebar, stem, handlebar grips and controls adjusted for customer and screw connections tightened as directed by the manufacturer.
- Seatpost and saddle adjusted for customer and screw connections tightened as directed by the manufacturer.
- Test of function: light
- Pedals fitted
- Test of function: brakes
- Software update
- Test of function: gears
- Paintwork undamaged
- Test of function: motor unit
- Test ride
- Test ride
- Paintwork undamaged
- Test ride
- Paintwork undamaged
- Test ride
- Paintwork undamaged
- Test ride
- Paintwork undamaged
- Test ride
- Paintwork undamaged

This pedelec was handed over to the customer in proper working order.

Date: ___________________________  Signature (customer): ___________________________
3. Service intervals

To ensure continued enjoyment of your bike, please adhere to the service intervals. This is also important for the following reasons:

- Regular checks are worth it for the sake of your own safety.
- Higher resale value, because the bike had been regularly serviced.
- Regular servicing saves you major repairs.
- Less likely to break down.
- Longer life.
- Peace of mind that your bike is safe and comfortable.

Please note that this service is not free of charge, as these are normal service intervals

Service interval 1
After no more than 62 miles or six weeks after the purchase date.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Software updated
- Test ride completed

Parts replaced:


Date Stamp and signature of the dealer

Service interval 2
After no more than 310 miles or 6 months.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:


Date Stamp and signature of the dealer
Service interval 3
After no more than 620 miles or one year.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

Date  Stamp and signature of the dealer

Service interval 4
After no more than 1250 miles or two years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

Date  Stamp and signature of the dealer

Service interval 5
After no more than 1850 miles or three years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

Date  Stamp and signature of the dealer
**Service interval 6**
After no more than 2500 miles or four years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

**Parts replaced:**

---

**Stamp and signature of the dealer**

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**Service interval 7**
After no more than 3100 miles or five years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

**Parts replaced:**

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**Stamp and signature of the dealer**

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**Service interval 8**
After no more than 3750 miles or six years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

**Parts replaced:**

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**Stamp and signature of the dealer**

---
**Service interval 9**
After no more than 4350 miles or seven years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

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**Service interval 10**
After no more than 4900 miles or eight years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
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- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

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**Service interval 11**
After no more than 5600 miles or nine years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

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Service interval 12
After no more than 6200 miles or ten years.

- Screws tightened
- Wheel bearings checked and adjusted
- Bottom bracket checked
- Wheel checked and centred
- Brakes checked and adjusted
- Brake pads checked for wear
- Brakes tested
- Rim wear indicator checked
- Gears checked and adjusted
- Chain checked
- Handlebar unit checked
- Headset checked and adjusted
- Tyres checked
- Safety components checked and changed, if necessary
- Motor and battery checked
- Software updated
- Test ride completed

Parts replaced:

________________________________________

________________________________________

4. Bike passport

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Stamp and signature of the dealer
## Change of holder / Owner

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<td>7. Owner</td>
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### Notes

We hope you thoroughly enjoy using your new bike!

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Part number 1973K0015023

User manual, service book and declaration of conformity as pdf: